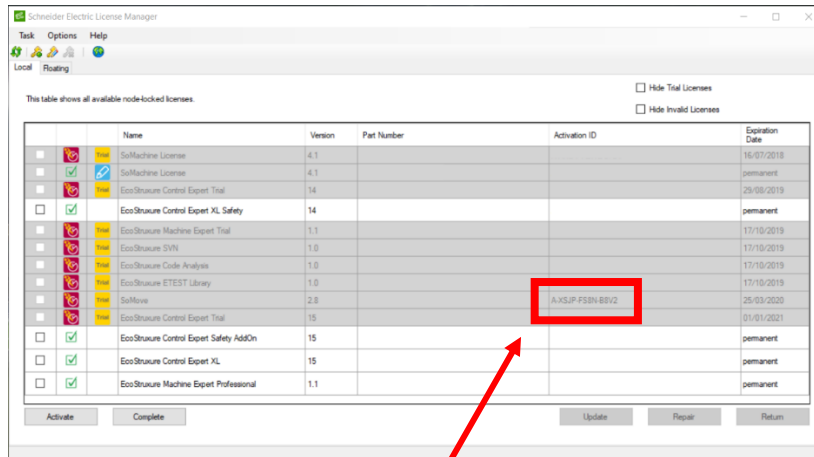


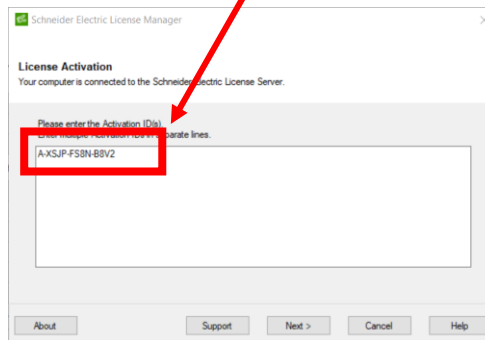
Before proceeding, please note that a **Web User Account** is mandatory to register SoMove. It's recommended to create the account before starting the procedure below.

Go on [Schneider Electric Software Licensing portal \(se.com\)](https://se.com) to create your account.

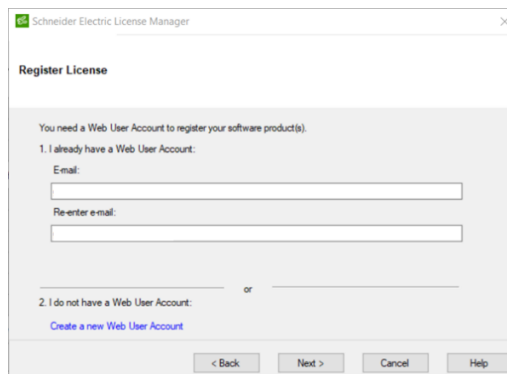
Launch License Manager and click on “activate”.



With Internet Connection presents, you will have the window below. Enter the activation ID.

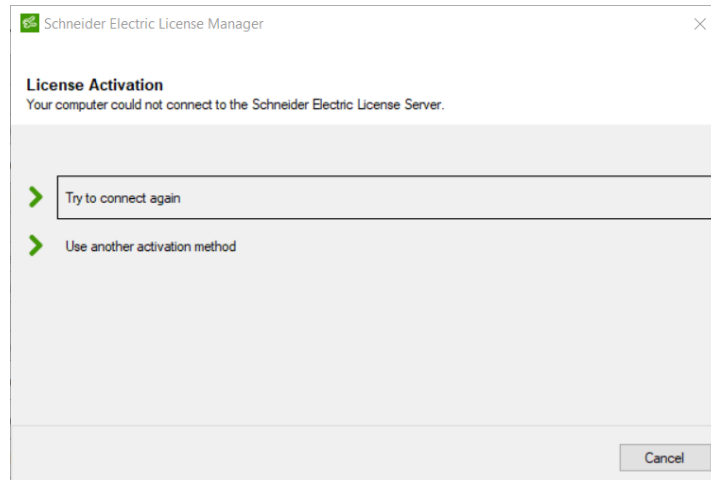


Enter your email address, **you must have a Web User Account**, and click on “Next”.

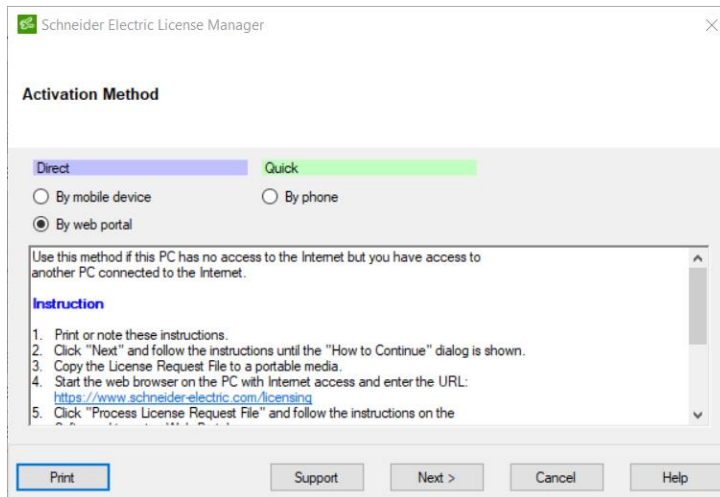


If activation failed, please see next page.

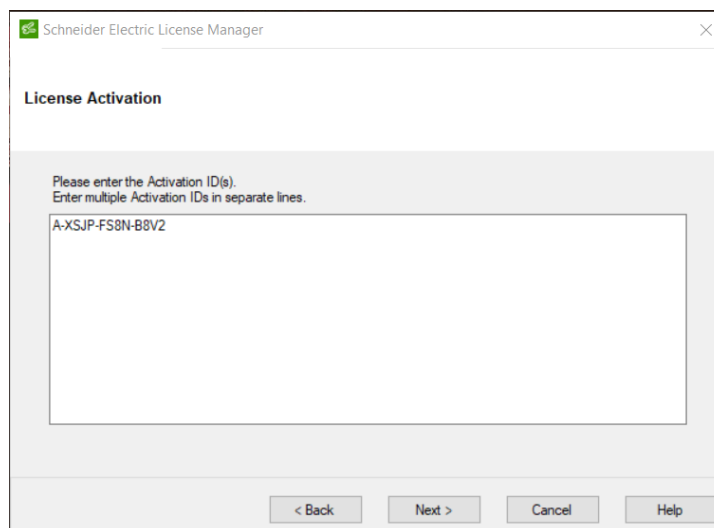
Disconnect the internet connection, click again on “activate” and you will have the windows below. Select “Use another activation method”.



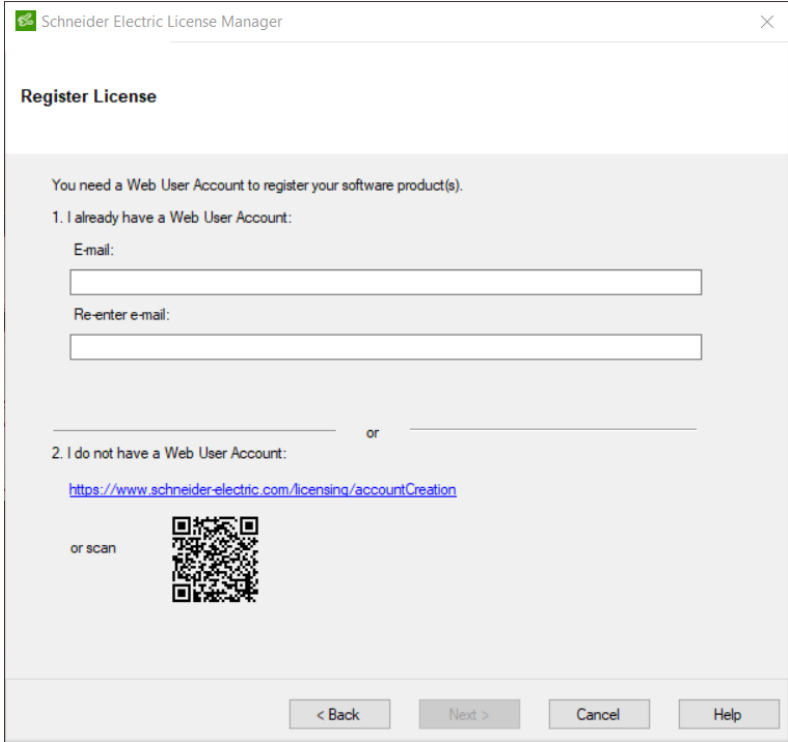
Select “by web portal”.



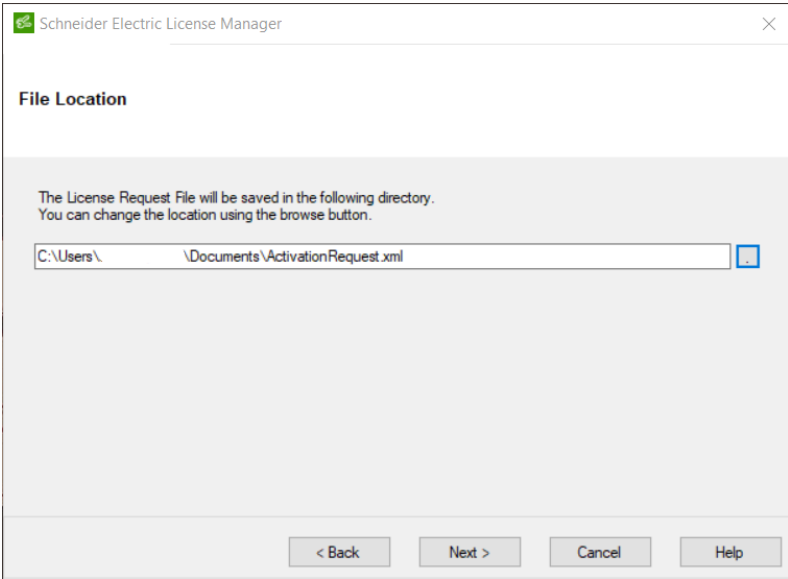
Enter the activation ID and click on “Next”.



Enter your email address, **you must have a Web User Account**, and click on “next”.



Select the file location to save the file.



Re-connect internet connection and open [Schneider Electric Software Licensing portal \(se.com\)](http://se.com) website.

Software Licensing Web Portal

- > Search my license
- > Process license request file
- > Register license into my account
- > Software Registration Centers
- > Change language
- > Login / Create my account



For Software of

- > **Schneider Electric**
- > **Pro-face** by Schneider Electric

Connect to your account.

> You are here: Home > Support > Software Licensing > Login / Create my account


Access to my profile and my licenses

- > Search my license
- > Process license request file
- > Register license into my account
- > Software Registration Centers
- > Change language
- > Login / Create my account

Email

Password

OK

> [Forgot password](#) 

> [Create new Schneider Electric Web User Account](#)

For Software of

- > **Schneider Electric**
- > **Pro-face** by Schneider Electric

Select “Process license request file” and click on “Request processing”.

> You are here: Home > Support > Software Licensing > Process request file

Process license request file

- > View my license
- > Process license request file
- > Register license into my account
- > Software Registration Centers
- > Update my account
- > Change language
- > Logout

Request license processing

Upload and request the processing of a License Request File which has been generated either in the Schneider Electric License Manager or in the Schneider Electric Floating License Manager.

Such a file is generated when you select “by Web Portal” during activation, update, return or repair in the Schneider Electric License Manager or in the Schneider Electric Floating License Manager.

Those two License Managers are delivered inside each Schneider Electric software which implements the licensing mechanism that you can manage using this Web Portal.

Request processing

Select the file saved previously and click on submit.

Request license processing

Upload and request the processing of a License Request File which has been generated either in the Schneider Electric License Manager or in the Schneider Electric Floating License Manager. Such a file is generated when you select "by Web Portal" during activation, update, return or repair in the Schneider Electric License Manager or in the Schneider Electric Floating License Manager.

Click the Browse button to select the License Request File.

Click the Submit button to start uploading and requesting the processing of the selected file and follow the instructions in the subsequent forms.

Click the Cancel button to cancel.

License Request File:

ActivationRequest.xml

Browse

Cancel

Submit

Wait the process to finish then click on download.

Download my License Response File

Your License Request has been processed successfully.

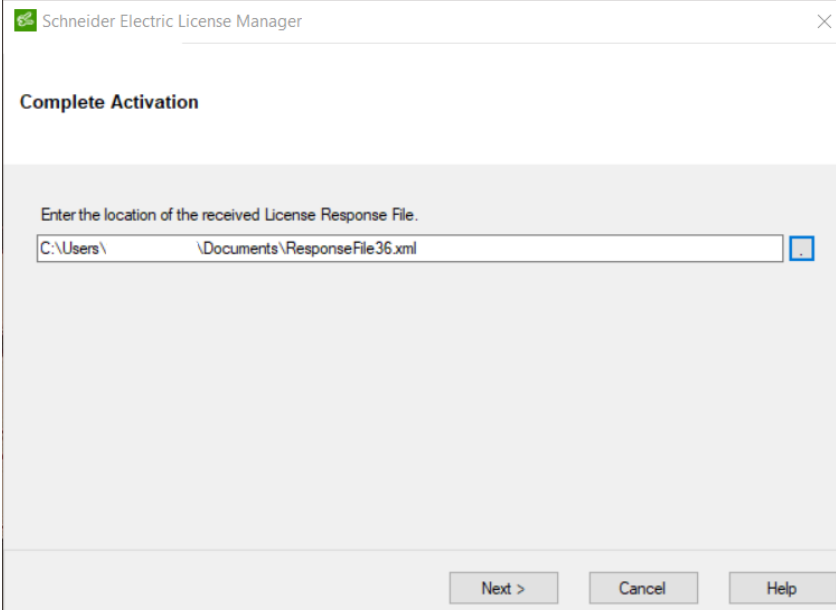
After downloading the License Response File go back to your PC where you have created the License Request File.

Use the Schneider Electric License Manager or Schneider Electric Floating License Manager on your PC to import the License Response File.

Download

Close Without Saving

In License Manager, select the downloaded file and click on "next".



The screenshot shows a window titled "Schneider Electric License Manager" with a close button (X) in the top right corner. The main heading is "Complete Activation". Below this, there is a text prompt: "Enter the location of the received License Response File." A text input field contains the path "C:\Users\ \Documents\ResponseFile36.xml". To the right of the input field is a small blue square icon. At the bottom of the window, there are three buttons: "Next >", "Cancel", and "Help".

SoMove is now activated.

