

How to Renew an Existing Software License

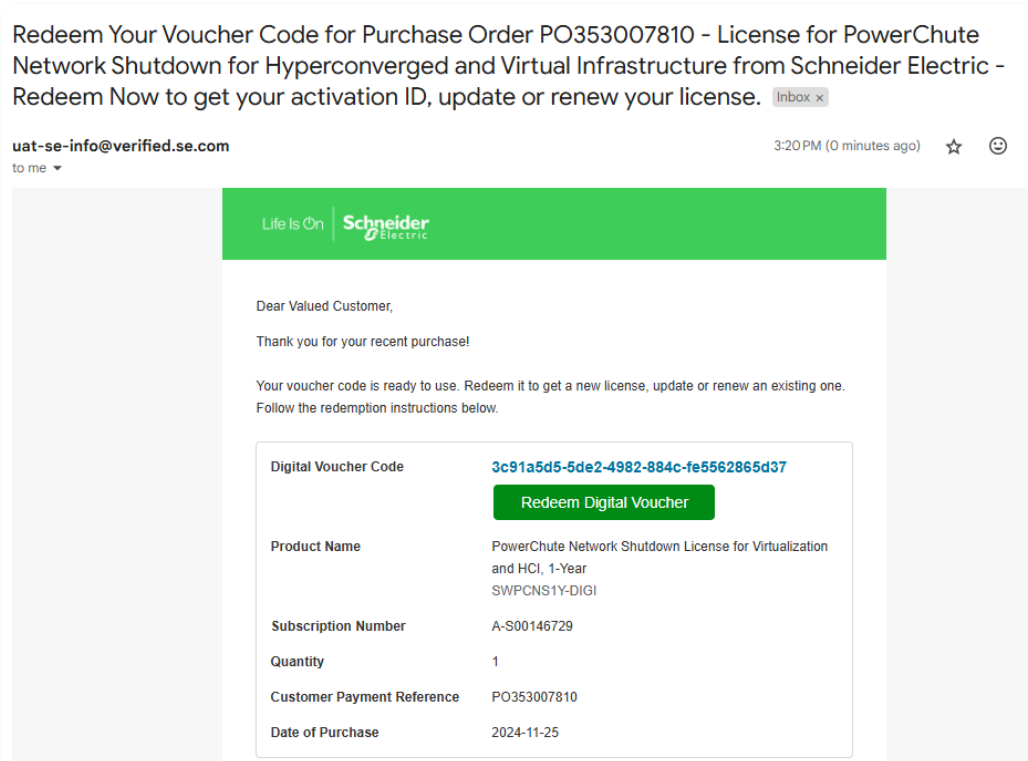
PowerChute Network Shutdown and Network Management Card*

1. Place a new order for the same product SKU and Qty that needs renewing through a preferred channel partner or online in mySchneider
2. Once the purchase is complete, a Digital Voucher Code email will be delivered.

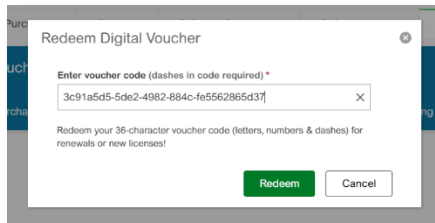
Distributors and Partners – The Digital Voucher Code will be sent to the “ship to” email address provided at time of Order, so it is important this is the relevant contact to manage the license.

If you receive the Digital Voucher Code Email, you must forward the email to your customer so that they can redeem it and renew OR perform the redemption steps below on the owner's behalf (you will need to know the Activation ID of the expiring license).

3. Open Digital Voucher Code email and click on “Redeem Digital Voucher” button to be directed to mySchneider



4. **Enter the Voucher Code from the email and click “Redeem”.** These vouchers act like credits you can use for new purchases, renewals, or amendments.



Redeem Digital Voucher

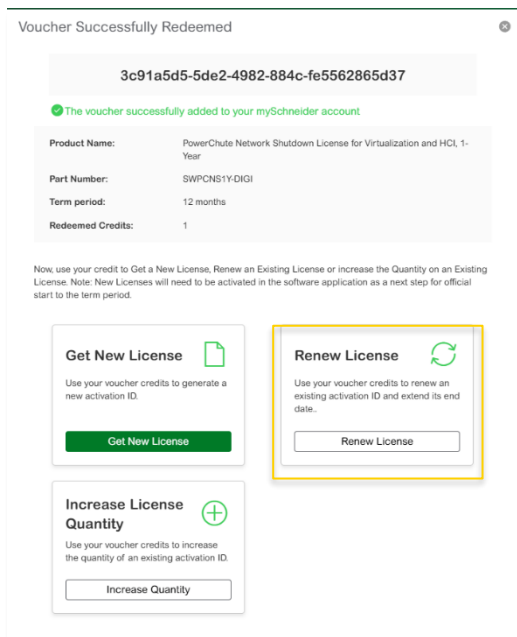
Enter voucher code (dashes in code required) *

3c91a5d5-5de2-4982-884c-fe5562865d37

Redeem your 36-character voucher code (letters, numbers & dashes) for renewals or new licenses!

Redeem Cancel

5. Next, consume the Voucher as you wish. **To renew, select the Renewal option and the existing License [Activation ID] you wish to renew.**



Voucher Successfully Redeemed

3c91a5d5-5de2-4982-884c-fe5562865d37

The voucher successfully added to your mySchneider account

Product Name: PowerChute Network Shutdown License for Virtualization and HCI, 1-Year

Part Number: SWPCNS1Y-DIGI

Term period: 12 months

Redeemed Credits: 1

Now, use your credit to Get a New License, Renew an Existing License or increase the Quantity on an Existing License. Note: New Licenses will need to be activated in the software application as a next step for official start to the term period.

Get New License

Use your voucher credits to generate a new activation ID.

Get New License

Renew License

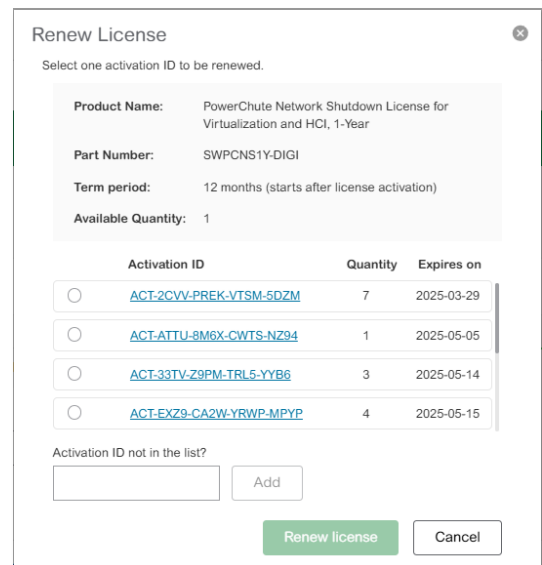
Use your voucher credits to renew an existing activation ID and extend its end date.

Renew License

Increase License Quantity

Use your voucher credits to increase the quantity of an existing activation ID.

Increase Quantity



Renew License

Select one activation ID to be renewed.

Product Name: PowerChute Network Shutdown License for Virtualization and HCI, 1-Year

Part Number: SWPCNS1Y-DIGI

Term period: 12 months (starts after license activation)

Available Quantity: 1

Activation ID	Quantity	Expires on
ACT-2CVV-PREK-VTSM-5DZM	7	2025-03-29
ACT-ATTU-8M6X-CWTS-NZ94	1	2025-05-05
ACT-33TV-Z9PM-TRL5-YYB6	3	2025-05-14
ACT-EXZ9-CA2W-YRWP-MPYP	4	2025-05-15

Activation ID not in the list?

Add

Renew license Cancel

6. **Once Renewed in mySchneider, the License [Activation ID] expiration date will be extended by the length of term based on the SKU purchased.**

Did you create a NEW license to replace the expiring license instead of renewing?

Don't forget to **ACTIVATE** your new Activation ID in the software application by the time your old one expires!



[YouTube Video: How to Renew using mySchneider Software Experience](#)

Still need support? Contact Software License Support at EcoIT_software_license_support@se.com

As of Q4 2024, scope of offers included: PowerChute Network Shutdown and Network Management. mySchneider Software Experience Digital Locker self-service license capabilities to be extended to additional offers in future.