

Date : August , 2022

Subject : Modicon Programmable Automation Controllers & EcoStruxure Control Expert Life Cycle Management Policy

Dear Schneider Electric Customer,

Purpose

This document has been produced to provide information on Schneider Electric's End of Life (EOL) policy for the following Modicon Programmable Automation Controller families, and EcoStruxure Control Expert Software.

Product Life Cycle

In general, Schneider Electric follows the procedure outlined below for all Modicon PAC product:

- **Product Commercialisation Objectives**
Document released announcing the expected date for Active Sale product and/or support offering.
- **Product Commercialisation**
Document released announcing the date for Active Sale product and/or support offering.
- **Active Sale Product**
Product and/or support offer available.
- **End of Commercialisation Objectives (Time 0)**
Document released announcing both the expected date for End of Active Sale and the expected date for End of Active Service for a product and/or support offering.
- **End of Active Sale Confirmation (Time up to +2 years)**
Document released announcing the End of Active Sale confirming that the product and/or support offering is no longer sold. Service will continue beyond this period until the expected date for End of Active Service (see Accelerated Phasing below).
- **End of Active Service Confirmation (Time up to +10 years)**
Document released confirming the product and/or support offering is no longer supported by service.

These rules do not have any legal basis but comply with our objective to provide the best possible service to our customers.

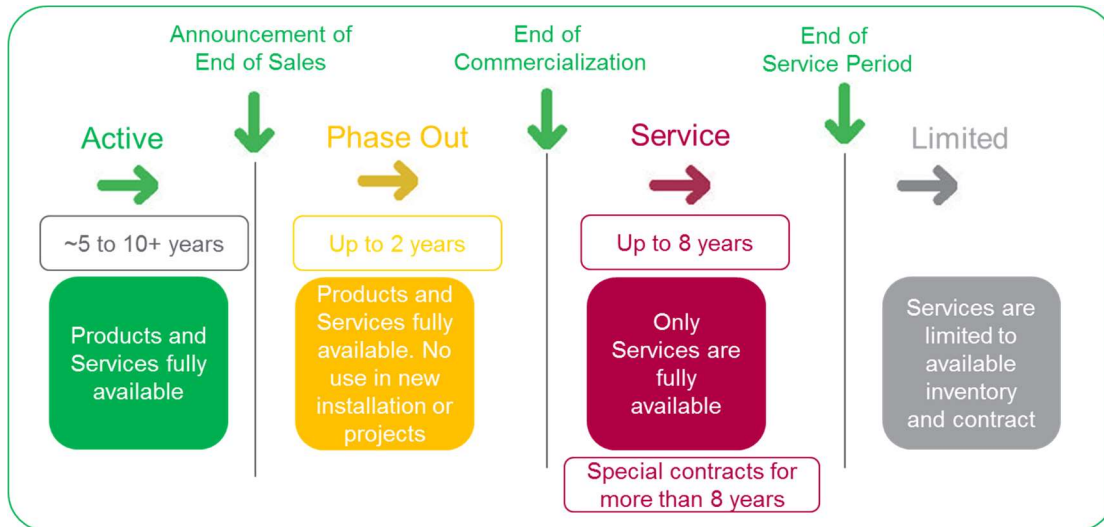
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Legal information / Mentions légales
Société par actions simplifiée au capital de 370.000.000 Euros
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The diagram below summarizes the main stages of the End of Life cycle related to Modicon PAC products:



Service Phase

When a product is in Service phase, the customer can order a number of services offers. When components and manufacturing lines are available the customer can utilize the replace by New offer. Otherwise the customer can utilize the Exchange (with a credit note) or Repair offer both requiring the return of the unit to our service centers.

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Support during Service Phase for Modicon PAC offers

- **Sales:** customer can order older versions of Control Expert / Unity Pro through MRO Services channels. Order can be done even for new installation or project.
- **Technical support:** Any reported issue is investigated, and status is communicated to customer through Schneider Electric support organization.
- **Software updates (e.g. service packs, “hot fixes”): are applied on the most recent version released.** After evaluation, Schneider Electric may determine that a software update shall also be released for an earlier version, but these cases are **exceptions**. It is recommended that sites remain current and upgrade to the latest software version, compatible with their application.

Previous versions considered as exceptional for hot fixes / patches are the N-x released within a duration period of 3 years before the last version release date: Version N, being the one in Active Sales.

Example: Version V15 being in active sales since October 2020, hot fixes may be delivered for safety and critical cybersecurity issues, for version commercialized from November 2017 to October 2020 (in this example, it would be on version V15, V14.1, V14, V13.1 and V13)

Please refer to the table in the Annex of this document.

Exceptions are:

- “**safety critical**”: issue having injury or death risk after deploying the state-of-the-art risk assessment.
 - cybersecurity **critical** vulnerability: assessment not only uses CVSS (Common Vulnerability Scoring System) score but also the evaluation of the real impact on the process.
- **Firmware updates:** there are no more updates on firmware linked to enhancements as well as existing known and unknown defects.
In a case of critical cybersecurity vulnerability or safety related exceptions (see above); solutions in a form of mitigations or a workaround will be provided.

Service Extension

Possible extension to the Service life of a product can be arranged, on a case-by-case basis, at extra charge. Please contact your local Schneider Electric Representative.

End of Commercialisation and End of Service Dates

For simplification reasons, End of Commercialisation and End of Service dates are normally scheduled either ‘end of June’ or ‘end of December’ of any given year. Please note that there could be circumstances where announcement of end of commercialisation will not coincide with this rule.

Accelerated Phasing

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While the general principle for End of Commercialisation for product and service will be adhered to wherever possible, there may be extenuating circumstances that may cause the company to deviate from the End of Commercialisation processes outlined above. These could be:

- Substitute/replacement products being developed, or enhanced functionality being added to older/original products to keep them competitive in the marketplace
- Strategic component obsolescence (or other technical issues)
- Other factors outside the control of Schneider Electric, particularly software, operating systems and third-party OEM products
- Due to the rate of change in the marketplace, it is not possible to commit to 8 years of guaranteed service on PC based products
- The rules outlined in this document do not apply to software programs

In consequence, End of Commercialization may be announced with a shorter notice period than the 2 year. Similarly, Service period may not be guaranteed to last for 8 years.

Migration Strategy

Schneider Electric has a long history and reputation in the industry for providing strong product support and migration paths for our existing installed base. Hardware migration solutions and software conversion / import tools are available that allow control systems from as far back as the 1970s to be completely or incrementally modernised.








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Annex: Table below summarizes status for Unity Pro / Control Expert versions as of August 2022

| Phase | Control Expert / Unity Pro versions | End of service | Technical Support | Hot Fixes & Patches |
|--|--|---|-------------------|--|
| <p>Active</p>   | Control Expert V15.2 | - | Available | Available When needed Hot Fixes / patches are proposed (according to severity) |
| <p>Phase Out</p>  | None | - | / | / |
| <p>Service</p>   | Unity Pro V6.1 Unity Pro V7.0 Unity Pro V8.0 Unity Pro V8.1 Unity Pro V10 Unity Pro V11 Unity Pro V11.1 Unity Pro V12 Unity Pro V13 Unity Pro V13.1 | Aug. 2021 Nov. 2021 Oct. 2022 July 2023 Dec. 2023 Sept. 2024 April 2025 Sept. 2025 August 2026 August 2027 | Available | Not available |
| | Control Expert V14 Control Expert V14.1 Control Expert V15.0 Control Expert V15.0 Sp1 Control Expert V15.1 | Nov 2027 Nov 2028 July 2029 March 2030 March 2031 | | Available: Hot Fixes / patches may be exceptionally proposed (according to Safety Critical severity) |
| <p>Limited</p>   | Unity Pro V2.0 Unity Pro V2.1 Unity Pro V2.2 Unity Pro V2.3 Unity Pro V3.0 Unity Pro V3.1 Unity Pro V4.0 Unity Pro V4.1 | - | Not available | Not available |

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