

Schneider Electric Security Notification

Treck TCP/IP Vulnerabilities (Ripple20) (V1.1)

23 June 2020 (24 June 2020)

Overview

Schneider Electric is aware of multiple vulnerabilities affecting Treck Inc.'s embedded TCP/IP stack, which Treck disclosed publicly on June 16. The vulnerabilities range in severity and therefore have varying levels of risk.

Schneider Electric continues to assess how the newly disclosed vulnerabilities affect its offers. The company will continue to update this notification as additional offer-specific information becomes available.

Customers should immediately ensure they have implemented cybersecurity best practices across their operations to protect themselves from possible exploitation of these vulnerabilities. Where appropriate, this includes locating their industrial systems and remotely accessible devices behind firewalls; installing physical controls to prevent unauthorized access; preventing mission-critical systems and devices from being accessed from outside networks; and following the remediation and general security recommendations below.

For additional information and support, please contact your Schneider Electric sales or service representative or [Schneider Electric's Customer Care Center](#).

Affected Products

Schneider Electric has determined that the following offers are impacted. The company will update this table as it continues to assess the impact these vulnerabilities have on its offers.

Please subscribe to the Schneider Electric security notification service to be informed of critical updates to this notification, including information on affected products and remediation plans: <https://www.se.com/ww/en/work/support/cybersecurity/security-notifications.jsp>

| Industrial Automation Products | All versions |
|---|-------------------------------------|
| ATV340E Altivar Machine Drives | All Versions (V3.1IE23 and earlier) |
| ATV6000 Medium Voltage Altivar Process Drives | All Versions (V1.1IE02 and earlier) |
| ATV630/650/660/680/6A0/6B0 Altivar Process Drives | All Versions (V2.6IE31 and earlier) |

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| ATV930/950/960/980/9A0/9B0 Altivar Process Drives | All Versions (V3.1IE24 and earlier) |
| SCADAPack 32 RTUs | All versions (V2.24 and earlier) |
| TM3BC bus coupler module - EIP | All Versions |
| TM3BC bus coupler module - SL | All Versions |
| TM3BC bus coupler module - CANOpen | All Versions |
| VW3A3310 Altivar 61/71 Modbus TCP option | All Versions (V2.1IE09 and earlier) |
| VW3A3310D Altivar 61/71 Ethernet daisy chain option | All Versions (V3.0IE11 and earlier) |
| VW3A3316 Altivar 61/71 Ethernet IP option | All Versions (V1.2IE14 and earlier) |
| VW3A3320 Altivar 61/71 Ethernet IP RSTP option | All Versions (V1.1IE19 and earlier) |
| VW3A3720, VW3A3721 Altivar Process Communication Modules | All Versions (V1.15IE18 and earlier) |
| ZBRCETH Modbus TCP communication module for ZBRN1 Harmony Hub | All Versions (V02.03 and earlier) |
| Energy Management Products | Affected Version |
| ACE850 Sepam communication interface | All versions |
| Acti9 PowerTag Link C | All versions |
| Acti9 PowerTag Link HD | All versions |
| Acti9 Smartlink IP | All versions |
| Acti9 Smartlink EL D | All versions |
| Acti9 Smartlink SI B | All versions |
| Acti9 Smartlink SI D | All versions |
| EcoStruxure Building SmartX IP MP Controllers | All versions |
| EcoStruxure Building SmartX IP RP Controllers | All versions |

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| <p>Continuum Net Controller 2 models: BCX1-CR-64-INF-X1</p> <ul style="list-style-type: none"> - BCX1-CR-64-INF - BCX1-CR-32-INF-X1 - BCX1-CR-32-INF - BCX1-CR-8-INF-X1 - BCX1-CR-8-INF-SA - BCX1-CR-8-INF - BCX1-CR-0-INF-X1 - BCX1-CR-0-INF-X2 - BCX1-CR-0-INF - BCX1-CR-127-INF | All versions |
| ECI850 Sepam IEC 61850 Server | All versions |
| PowerLogic EGX100, EGX300 Ethernet Gateways | All versions |
| EGX150/Link150 Ethernet Gateway | All versions |
| eIFE Ethernet Interface for MasterPact MTZ drawout circuit breakers | All versions |
| IFE Ethernet Interface for ComPact, PowerPact, and MasterPact circuit breakers | All versions |
| IFE Gateway | All versions |
| PowerLogic G3200 Modbus to IEC 61850 Gateway | All versions |
| PowerLogic PM5000 series power meters | All versions |
| Smartlink ELEC | All versions |
| TeSys T LTMR08EBD Motor Controller | All versions |
| <p><u>Uninterruptible Power Supply (UPS)*</u></p> <p>See related Security Notification SEVD-2020-174-01 document.</p> <p>Smart-UPS and Symmetra UPS Network Management Card 1 (NMC1) SmartSlot Models:</p> <ul style="list-style-type: none"> - AP9617 (discontinued in Nov 2011) - AP9619 (discontinued in Sep 2012) - AP9618 (discontinued in Jan 2017) | <p>NMC1: AOS V3.9.2 and earlier NMC2: AOS V6.8.8 and earlier NMC3: AOS V1.3.0.6 and earlier</p> |

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| <ul style="list-style-type: none"> - Audio/Video Network Management Enabled products <ul style="list-style-type: none"> • S20BLK, G50NETB2, G50NETB-20A2 <p>Smart-UPS, Symmetra, and Galaxy UPS with the following NMC2 SmartSlot models:</p> <ul style="list-style-type: none"> - AP9630/AP9630CH/AP9630J - AP9631/AP9631CH/AP9631J - AP9635/AP9635CH <p>Network Management Card 3 (NMC3) SmartSlot card models:</p> <ul style="list-style-type: none"> - AP9640/AP9640J - AP9641/AP9641J | |
| <p><u>APC Rack Power Distribution Units (PDU)*</u></p> <p>See related Security Notification SEVD-2020-174-01 document.</p> <p>Embedded NMC1:</p> <ul style="list-style-type: none"> - Metered/Switched Rack PDUs with embedded NMC1 - AP78XX, AP79XX <p>Embedded NMC2:</p> <ul style="list-style-type: none"> - 2G Metered/Switched Rack PDUs with embedded NMC2 - AP84XX, AP86XX, AP88XX, AP89XX | <p>NMC1: AOS V3.9.2 and earlier NMC2: AOS V6.8.8 and earlier</p> |
| <p><u>Battery Management*</u></p> <p>See related Security Notification SEVD-2020-174-01 document.</p> <p>Embedded NMC1</p> <ul style="list-style-type: none"> - Battery Management System - AP9921X <p>Embedded NMC2</p> <ul style="list-style-type: none"> - Battery Manager - AP9922 | <p>NMC1: AOS V3.9.2 and earlier NMC2: AOS V6.8.8 and earlier</p> |
| <p><u>Rack Automatic Transfer Switches (ATS)*</u></p> <p>See related Security Notification SEVD-2020-174-01 document.</p> <p>Embedded NMC1</p> <ul style="list-style-type: none"> - Rack Automatic Transfer Switches - AP77XX | <p>NMC1: AOS V3.9.2 and earlier NMC2: AOS V6.8.8 and earlier</p> |

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| <p>Embedded NMC2</p> <ul style="list-style-type: none"> - Rack Automatic Transfer Switches - AP44XX | |
| <p><u>Environmental Monitoring*</u></p> <p>See related Security Notification SEVD-2020-174-01 document.</p> <p>Embedded NMC1</p> <ul style="list-style-type: none"> - AP9320 - AP9340 - AP9361 - NetBotz NBRK0200 <p>Embedded NMC2</p> <ul style="list-style-type: none"> - NetBotz NBRK0250 | <p>NMC1: AOS V3.9.2 and earlier NMC2: AOS V6.8.8 and earlier</p> |
| <p><u>Cooling Products*</u></p> <p>See related Security Notification SEVD-2020-174-01 document.</p> <p>Embedded NMC1</p> <ul style="list-style-type: none"> - NetworkAir - InRow <p>Embedded NMC2 & Touchscreen Displays:</p> <ul style="list-style-type: none"> - InRow - Uniflair Cooling Devices | <p>NMC1: AOS V3.9.2 and earlier NMC2: AOS V6.8.8 and earlier</p> |
| <p>*includes but may not be limited to the specific affected offer examples listed</p> | |

Recommended Mitigations

Since the vulnerabilities are present in the TCP/IP stack, an active network connection is required to exploit them. Therefore, Schneider Electric customers can act now to mitigate the risk of attack by limiting access to their devices.

For devices on a local network:

- Network Partitioning: Locate devices behind firewalls capable of deep packet inspection with rulesets limiting access with only approved protocols and functions and to only those devices and endpoints requiring access.

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- Anomalous IP traffic: Block and detect anomalous IP traffic and malformed packets. Refer to the Solution section of the CERT-Coordination Center [Vulnerability Note VU#257161](#) for details.
- Disable DHCP on the NMC and configure it to use a static IP address.
- To avoid the use of DNS, set DNS servers to 0.0.0.0 and utilize static IP addresses for all servers the NMC will connect.
- If DNS must be used then normalize DNS through a secure recursive server or application layer firewall
- Enable only secure remote access methods. Disable any insecure protocols.

For devices that must communicate via the Internet:

- Minimize network exposure for embedded and critical devices, keeping exposure to the minimum necessary, and ensuring that devices are not accessible from the Internet unless absolutely essential.

If network access is not required:

- Remove the Ethernet cable from the affected device.

Additional mitigations:

- Access Controls: Install physical and logical controls so no unauthorized personnel or device can access your systems, components, peripheral equipment, and networks.

For more details and assistance on how to protect your installation, please contact your local Schneider Electric Industrial Cybersecurity Services organization, which is fully aware of this situation and can support you through the process.

Vulnerability Details

- [CVE-2020-11896](#)
- [CVE-2020-11897](#)
- [CVE-2020-11898](#)
- [CVE-2020-11899](#)
- [CVE-2020-11900](#)
- [CVE-2020-11901](#)
- [CVE-2020-11902](#)
- [CVE-2020-11903](#)
- [CVE-2020-11904](#)
- [CVE-2020-11905](#)
- [CVE-2020-11906](#)
- [CVE-2020-11907](#)
- [CVE-2020-11908](#)
- [CVE-2020-11909](#)
- [CVE-2020-11910](#)
- [CVE-2020-11911](#)
- [CVE-2020-11912](#)
- [CVE-2020-11913](#)
- [CVE-2020-11914](#)

Additional details on these specific vulnerabilities can be found on the ICS-CERT Advisory at <https://www.us-cert.gov/ics/advisories/ICSA-20-168-01>.

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General Security Recommendations

We strongly recommend the following industry cybersecurity best practices.

- Locate control and safety system networks and remote devices behind firewalls and isolate them from the business network.
- Install physical controls so no unauthorized personnel can access your industrial control and safety systems, components, peripheral equipment, and networks.
- Place all controllers in locked cabinets and never leave them in the “Program” mode.
- Never connect programming software to any network other than the network for the devices that it is intended for.
- Scan all methods of mobile data exchange with the isolated network such as CDs, USB drives, etc. before use in the terminals or any node connected to these networks.
- Never allow laptops that have connected to any other network besides the intended network to connect to the safety or control networks without proper sanitation.
- Minimize network exposure for all control system devices and systems, and ensure that they are not accessible from the Internet.
- When remote access is required, use secure methods, such as Virtual Private Networks (VPNs). Recognize that VPNs may have vulnerabilities and should be updated to the most current version available. Also, understand that VPNs are only as secure as the connected devices.

For More Information

This document provides an overview of the identified vulnerability or vulnerabilities and actions required to mitigate. For more details and assistance on how to protect your installation, please contact your local Schneider Electric representative and/or Schneider Electric Industrial Cybersecurity Services. These organizations will be fully aware of this situation and can support you through the process.

<https://www.se.com/ww/en/work/support/cybersecurity/overview.jsp>

<https://www.se.com/ww/en/work/services/field-services/industrial-automation/industrial-cybersecurity/industrial-cybersecurity.jsp>

For related information, refer to the Treck TCP/IP Vulnerabilities Security Bulletin:

<https://www.se.com/ww/en/download/document/SESB-2020-168-01>

Legal Disclaimer

THIS DOCUMENT IS INTENDED TO HELP PROVIDE AN OVERVIEW OF THE IDENTIFIED SITUATION AND SUGGESTED MITIGATION ACTIONS, REMEDIATION, FIX, AND/OR GENERAL SECURITY RECOMMENDATIONS AND IS PROVIDED ON AN “AS-IS” BASIS WITHOUT WARRANTY OF ANY KIND.

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Revision Control:

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| <p>Version 1 <i>23 June 2020</i></p> | <p>Original Release</p> |
| <p>Version 1.1 <i>24 June 2020</i></p> | <ul style="list-style-type: none"> - Added link to related SEVD-2020-174-01 Security Notification document for Network Management Card (NMC) offers (pages 4-5) - Minor formatting changes |