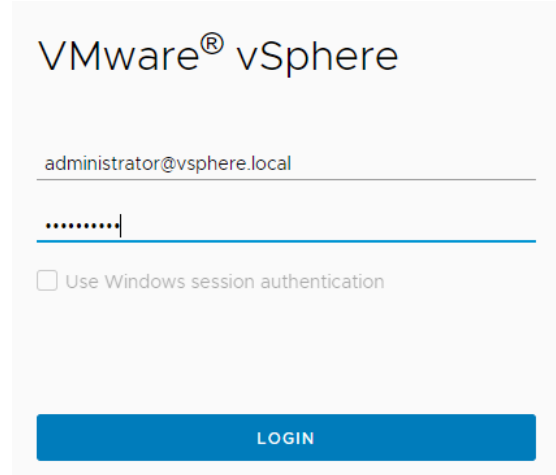
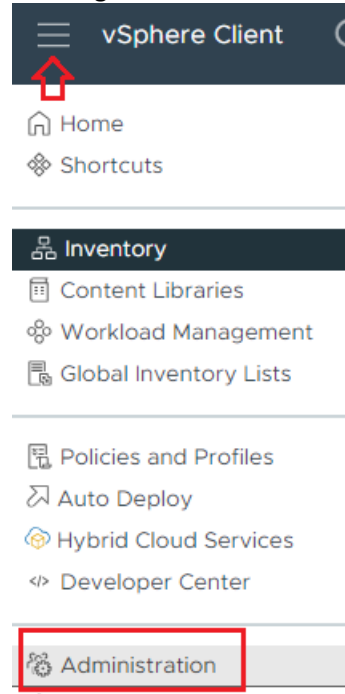


Create a Shared Local Account on vCenter Server vsphere.local domain.

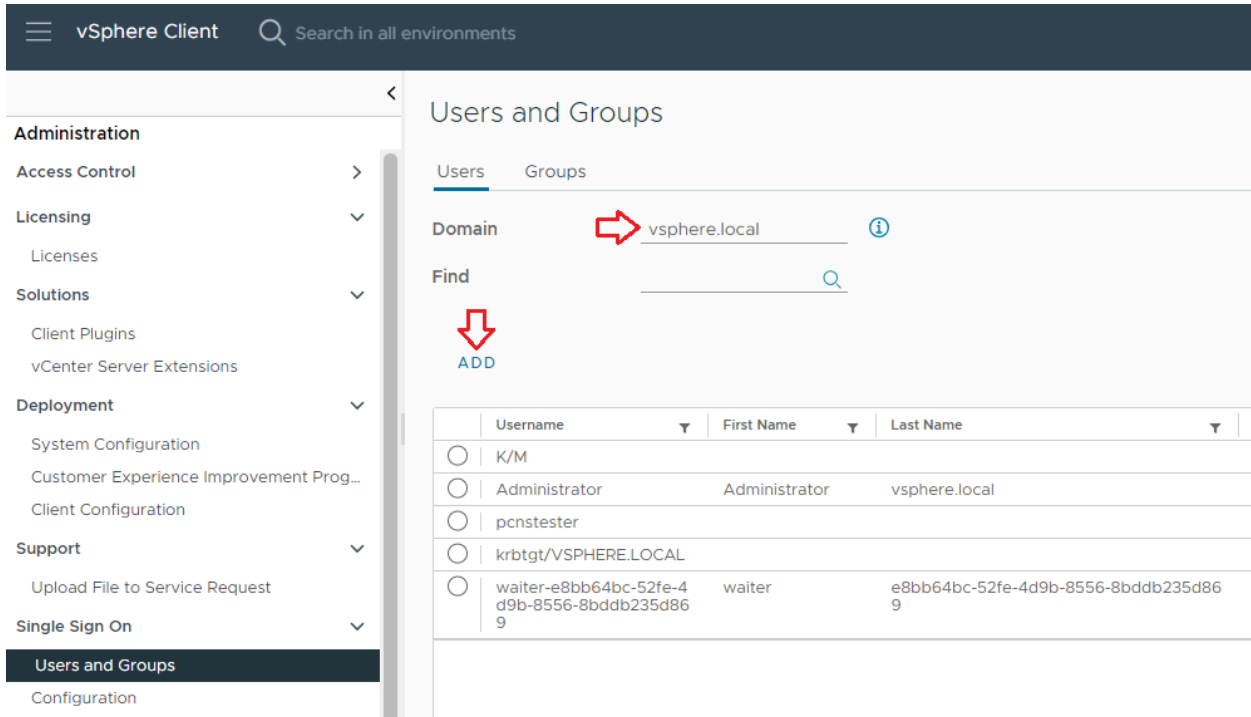
1. If the vCenter Server is unavailable, a shared account needs to be configured that can be used to connect directly to the VMware hosts to perform shutdown actions. A shared account needs to be configured that can be used to connect directly to the VMware hosts to perform shutdown actions.
2. Log in to vSphere Web Client as **administrator@vsphere.local**.



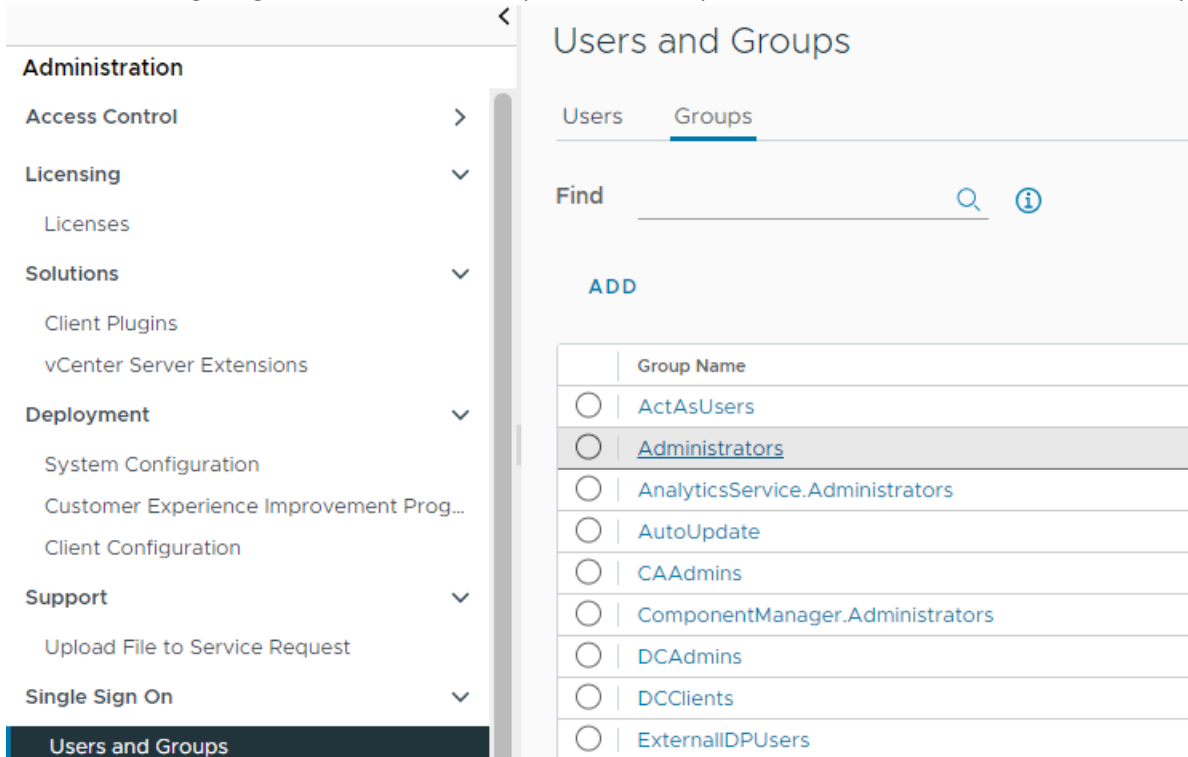
3. Navigate to Menu > Administration



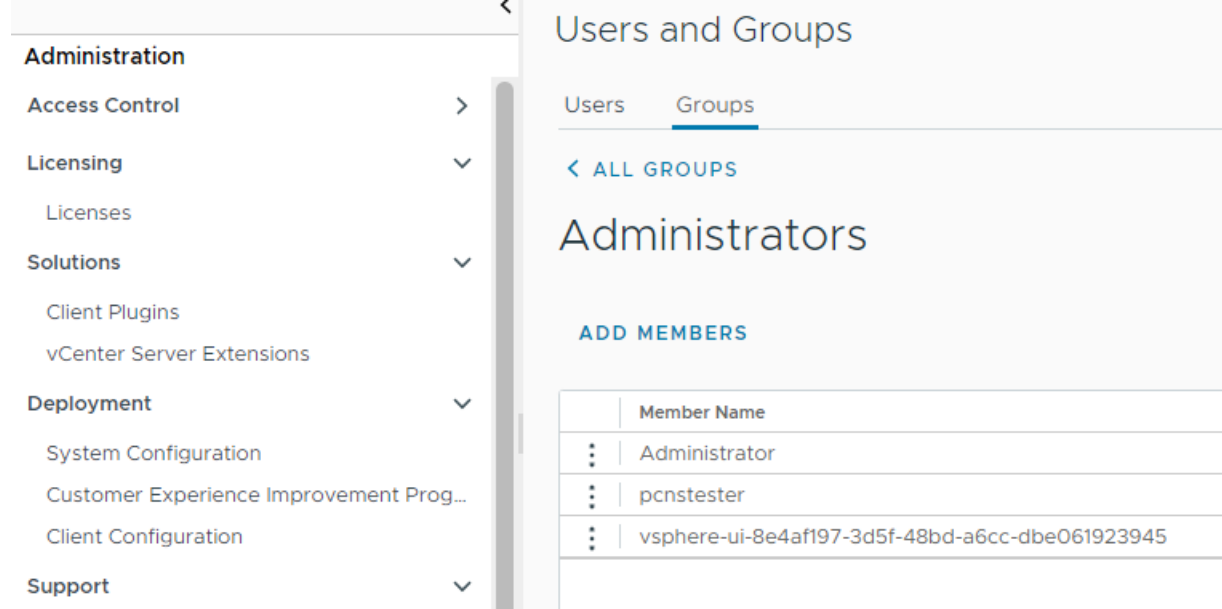
4. Select Users and Groups > Users, vsphere.local domain and click Add to add a user. In the screenshot below, the pcnstester user was added.



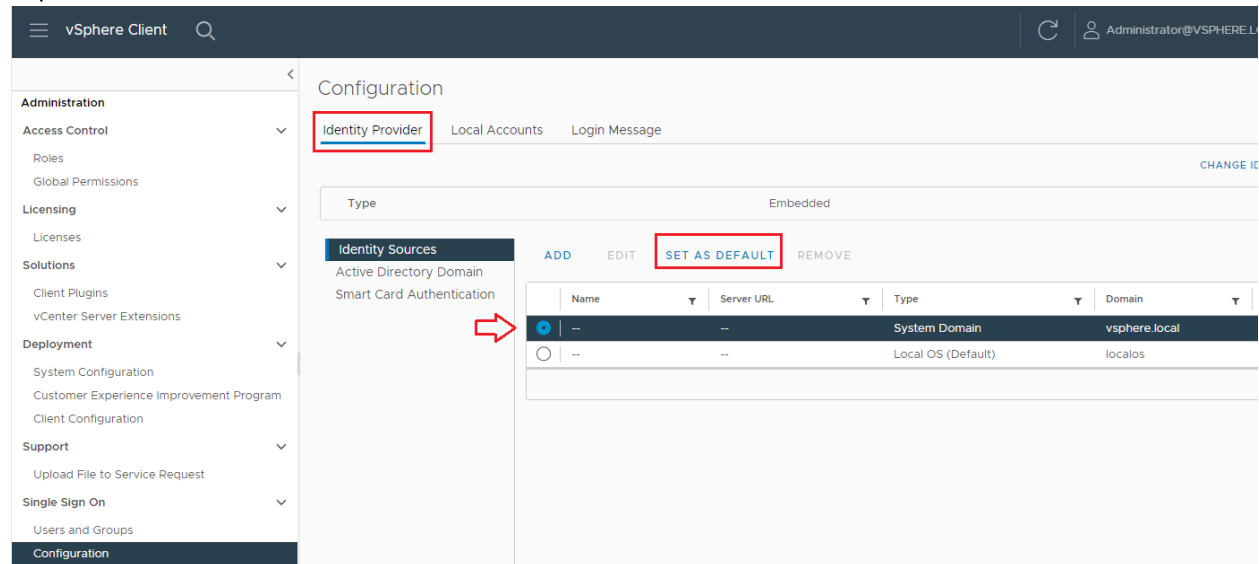
Next, under Single Sign On > User and Groups, select Groups, and click on the Administrators Group.



Next, select Add Member and add the PowerChute user to the Administrator Group. The PowerChute user must be in the Administrators Group, or it will not function properly.



Next, under Single Sign On, select Configuration > Identity Provider > Identity Sources and set the vSphere.local domain as the default domain.



If the vsphere.local domain is not set as the default. When adding the PowerChute user into the PowerChute UI, the user would need to be added as user@vsphere.local. This would prevent PowerChute from connecting directly to the ESXi hosts if vCenter is offline.

Correct entry:

vCenter Server IP Address/Hostname	<input type="text" value="192.168.0.164"/>
vCenter Server Username	<input type="text" value="pcnstester"/>
vCenter Server Password	<input type="password" value="*****"/>

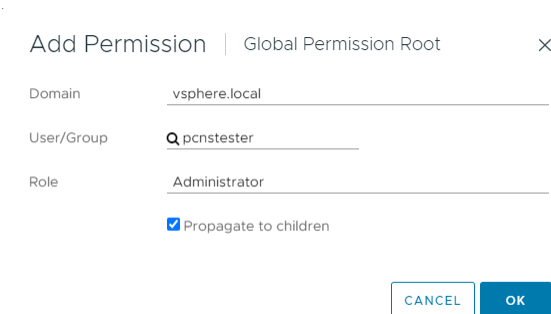
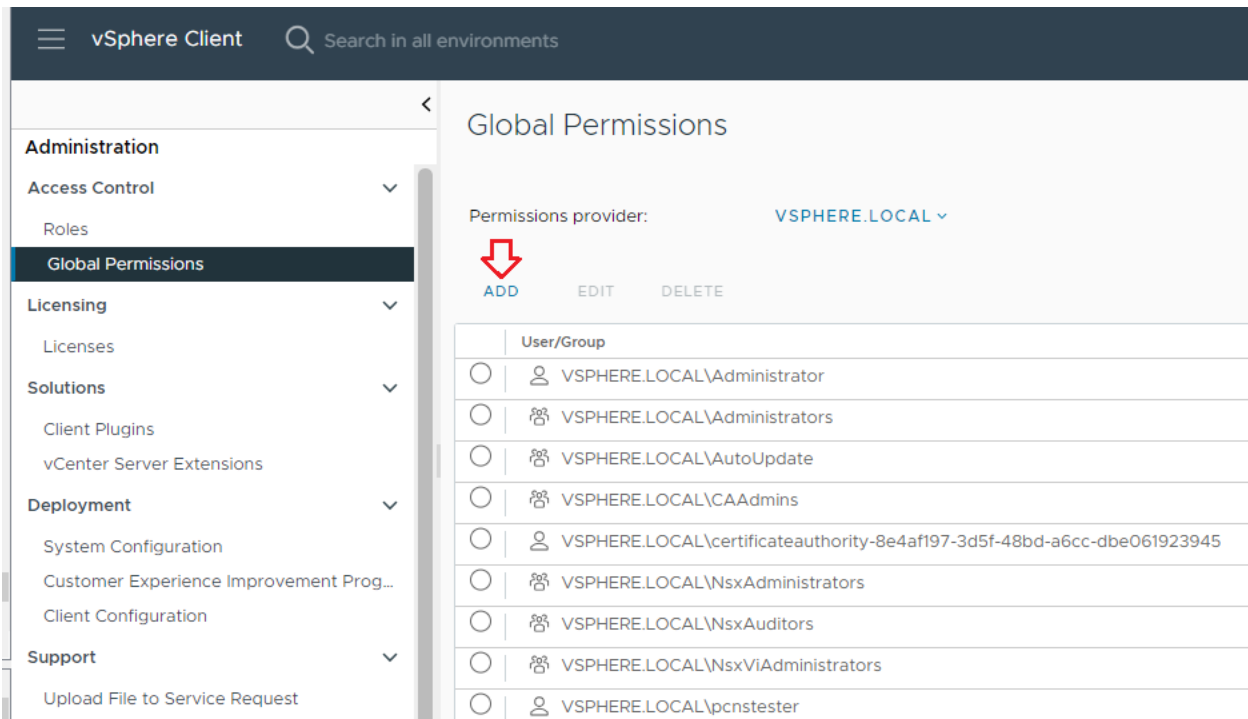
Incorrect entry:

vCenter Server IP Address/Hostname	<input type="text" value="192.168.0.164"/>
vCenter Server Username	<input type="text" value="pcnstester@vsphere.local"/>
vCenter Server Password	<input type="password" value="*****"/>

The ESXi hosts will not accept the user pcnstester@vsphere.local.

Note: Later, you must create the same PowerChute user on each ESXi host configured with this PowerChute client.

Next, Under Administration, select Global Permission and add the PowerChute user.



Finally, verify that the PowerChute user has been created correctly by logging out of vCenter and logging in with the PowerChute credential.

For assistance creating the PowerChute user on the ESXi host/s, see “Add PowerChute a User to a VMware ESXi host.pdf” attached to Schneider Electric [FAQ413356](#).