

**Offline Activation:** If the PowerChute machine is not connected to the internet, you can validate your license offline.

1. Choose the option to Activate Offline.
2. Enter the license's Activation ID. This is in the format ACT-XXXX-XXXX-XXXXXXXX.
3. Enter the Quantity of licenses you want to activate. One license is required for each virtualization node protected by PowerChute.
4. Select Generate Request to generate and download a request file called "request\_[GUID].bin" in your downloads folder.
5. Click the Open Licensing Portal to open the Schneider Electric Licensing Portal in a new browser tab. • Log in via your Activation ID. • Navigate to Devices > Offline Device Management and upload the "request\_[GUID].bin" file generated in step 4. • Download the generated license "capabilityResponse.bin" file.
6. Return to PowerChute and click Upload Response. Select the downloaded "capabilityResponse.bin" file using the file selector.

Log into the PowerChute UI, navigate to the license page, add the activation code, enter the number of licenses to be activated, then select Generate request file, and finally open the licensing portal.

The screenshot shows the PowerChute Network Shutdown web interface. At the top, there is a navigation bar with 'Home', 'Configuration', and 'Virtualization' tabs. Below this is a 'Renew License' section with a red warning message: 'PowerChute is unlicensed. Please apply a new license.' There are three radio button options: 'Activate Online', 'Activate Offline' (which is selected), and 'Local Licensing Server'. Below these are two input fields: 'Activation ID' containing 'ACT-48L2-FVKC-N9S5' and 'Quantity' containing '1'. A red arrow points to the Activation ID field. Below the input fields are three numbered steps with corresponding buttons: '1) Generate the Request File' with a 'Generate Request' button, '2) Visit the Licensing Portal and Generate the Response File' with an 'Open Licensing Portal' button, and '3) Import the License File and Validate' with an 'Upload Response' button. Red arrows point to the 'Generate Request' and 'Open Licensing Portal' buttons. At the bottom, there is a link: 'Looking for a license? Find licenses on Schneider Electric Exchange'.

Once on the License Portal, enter the activation code and select Login.



## Login

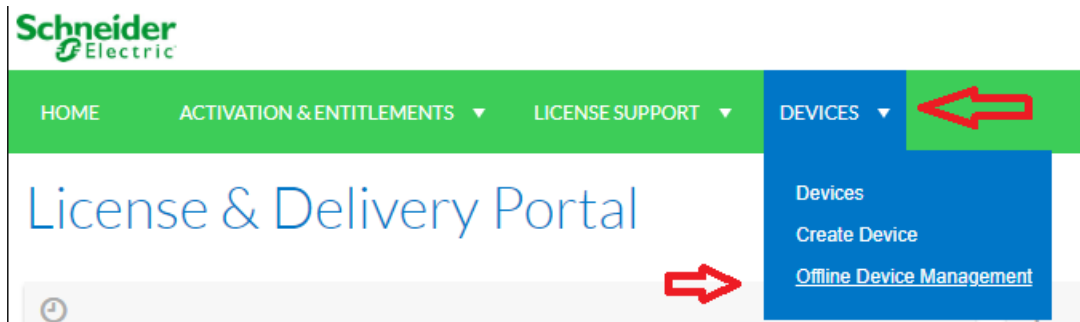
With Entitlement ID  
 With Activation ID

ACT-48L2-FVKC-N9S5 [REDACTED]

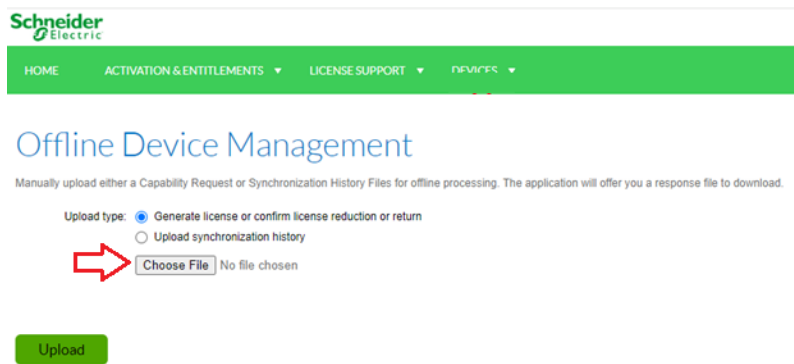
English (United States) ▼

Login

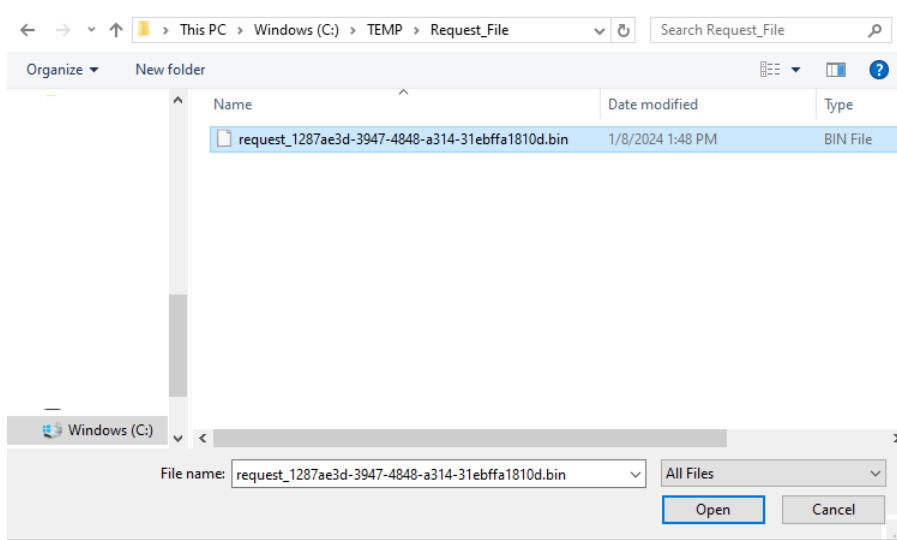
Next, Select Devices and select Offline Device Management.



Select Generate License and click Choose File to navigate to the request.bin created by the PowerChute UI. The file should be found in the browser's default download folder.



Click on the request file and then select Open.



Next, click on Upload.



## Offline Device Management

Manually upload either a Capability Request or Synchronization History Files for offline processing. The application will offer you a response file to download.

- Upload type:  Generate license or confirm license reduction or return  
 Upload synchronization history

request\_128...ffa1810d.bin



Next, click "here" to download.

Note: If your browser blocks pop-ups, the file will not download.

HOME    ACTIVATION & ENTITLEMENTS    LICENSE SUPPORT    DEVICES

✔ License has been generated successfully, please click [here](#) to download the new license.

## Offline Device Management

Manually upload either a Capability Request or Synchronization History Files for offline processing. The application will offer you a response file to download.

Upload type:  Generate license or confirm license reduction or return  
 Upload synchronization history

No file chosen

Privacy Policy    Legal

This site utilizes pop-up windows. Please ensure that your pop-up blocker is disabled for this site.

The file will be downloaded to the browser's default download folder.

File    Home    Share    View

← → ↕ ⏪ ⏩ This PC > Downloads

Name	Date modified	Type	Size
capabilityResponse.bin	1/8/2024 1:49 PM	BIN File	3 KB

Quick access  
Documents  
Downloads

Next, go back into the PowerChute UI and upload the response file downloaded from <https://schneider-electric.flexnetoperations.com/>

### License Details

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This section contains information about your current license.

License	PCNS-VHCI
Quantity	1
Activation Date	Thu Jun 15 00:00:00 PDT 2023
Renewal Date	Sat Jun 15 23:59:59 PDT 2024
Device ID	1287ae3d-3947-4848-a314-31ebffa1810d
Activation ID	ACT-48L2-FVKC-N9S5-

### Update License

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Quantity  

- 1) Generate the Request File  
- 2) Visit the Licensing Portal and Generate the Response File  
- 3) Import the License File and Validate  



**Looking for a license?**

[Find licenses on Schneider Electric Exchange](#)

The license/s will be activated for this PowerChute client.