

# PES 4.x Uninstall

## A PES 4.x Uninstall Walkthrough

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# Introduction

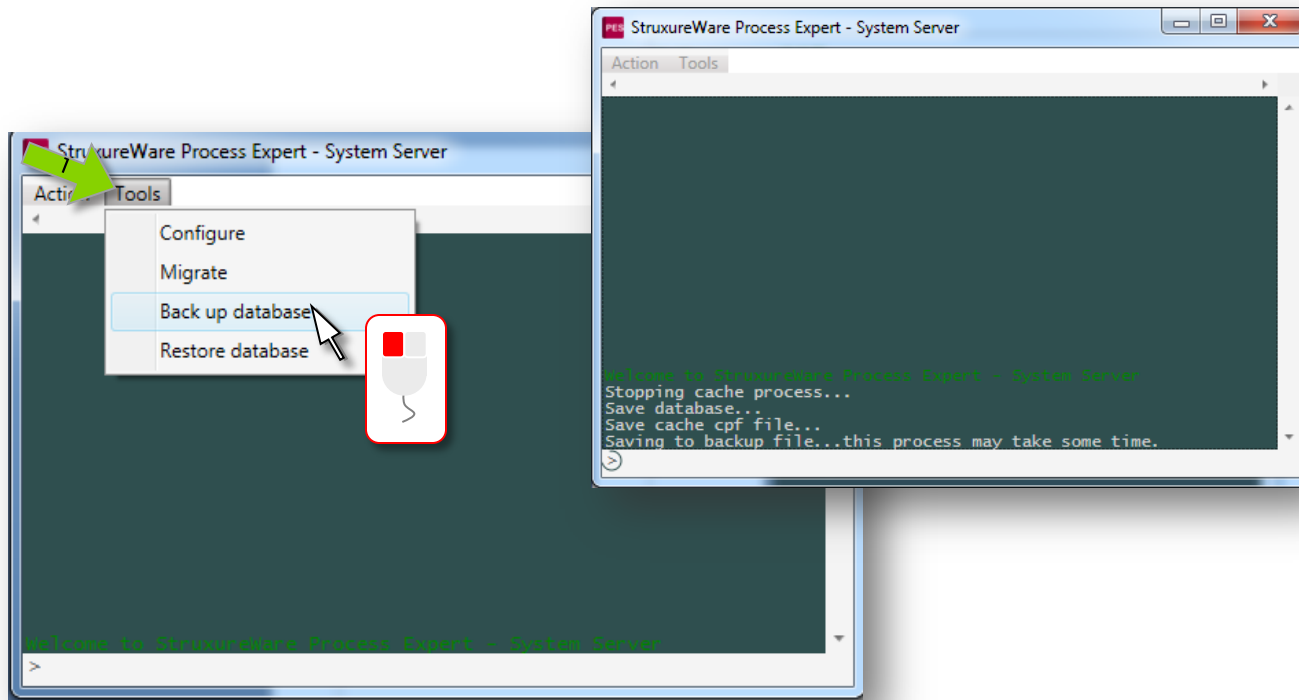
- > There were encounters that an unclean un-install of earlier PES versions will lead to problems in later versions when installed in the same machine.
- > Thus this document is created as a reference guide should you need to wipe PES out of your system completely for some reasons or others.
- > It has been tested on PE 4.0, PES 4.0SP1 and PES 4.1.
- > The 8 steps to wipe PES are:

1. Database Backup;
2. Uninstall PES
3. Wipe PES Directories
4. Uninstall Cache
5. Wipe Cache Directory
6. Uninstall Oracle VM
7. Wipe Oracle VM Directory
8. License Managers

# 1. Database Backup

## > Backup your DB

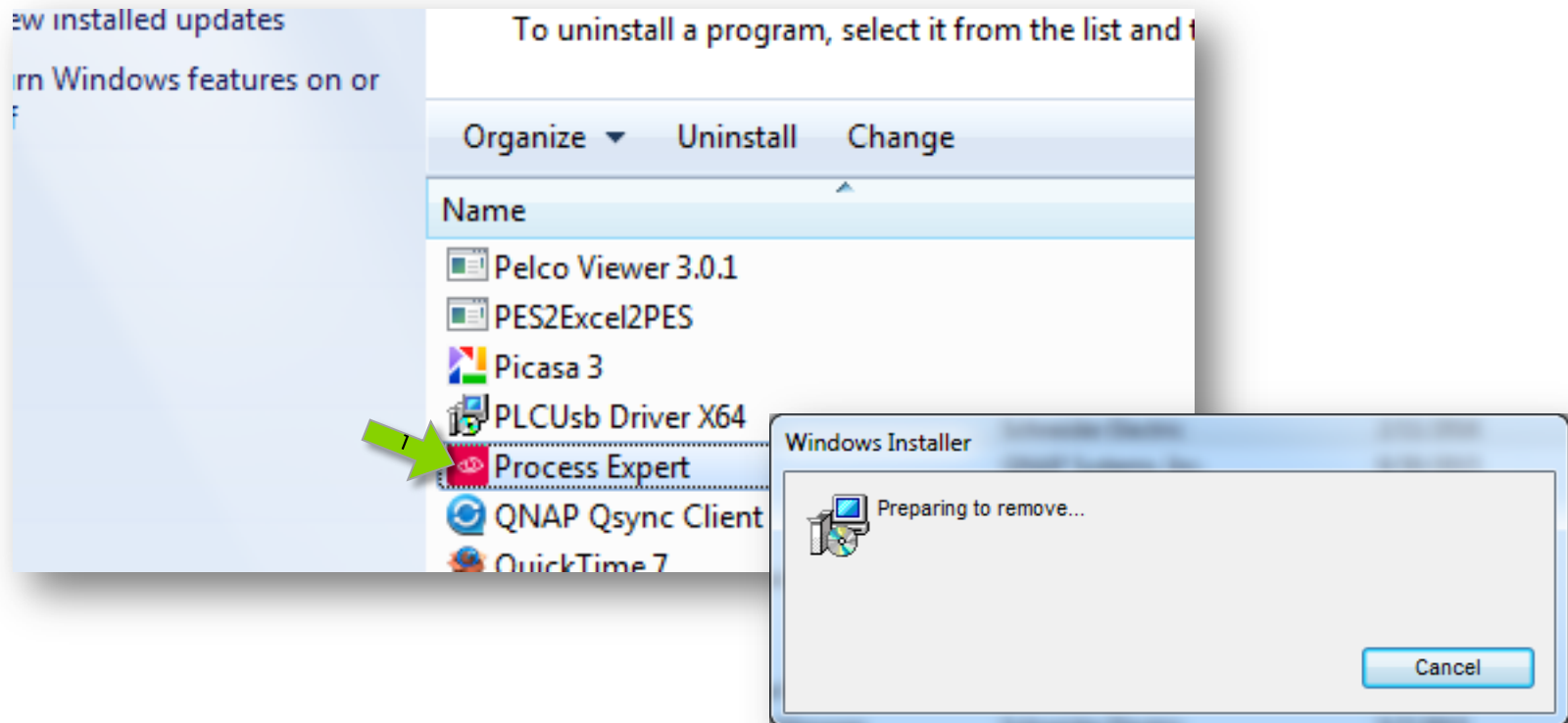
- > Remember to back up your **PES Database**, unless you are really sure there is no need of it anymore.



## 2. Uninstall PES

> Activate Un-install

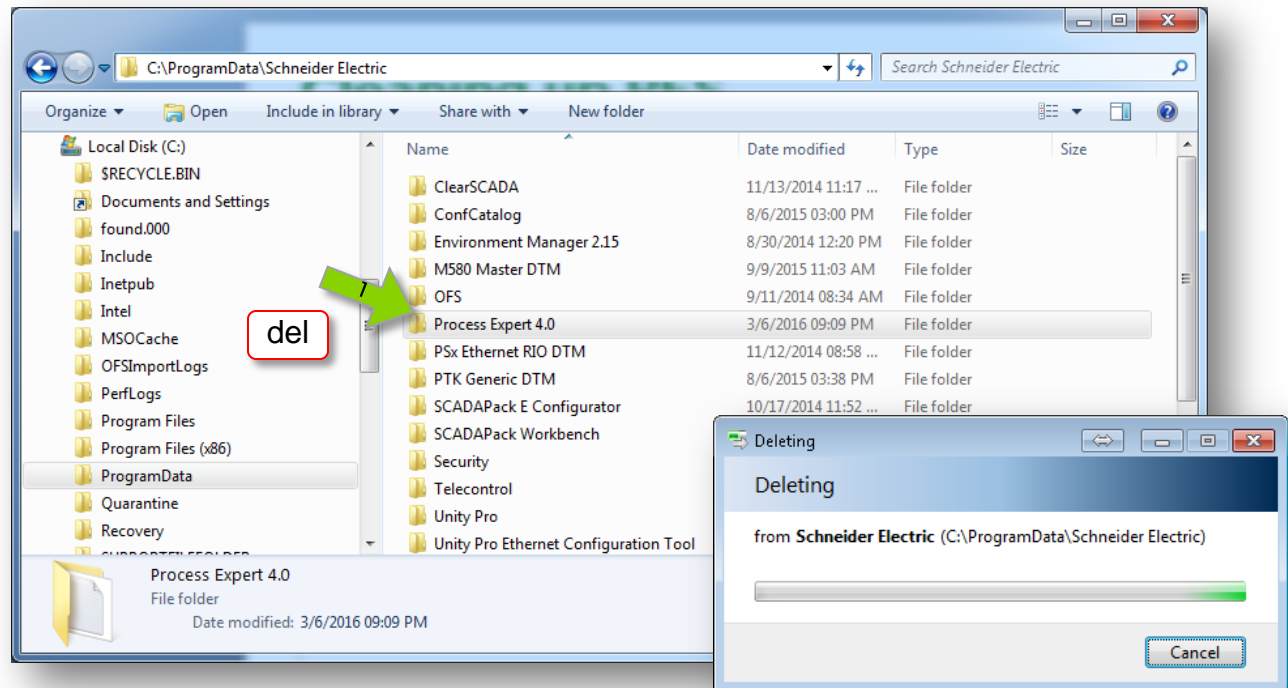
> Un-install PES from Control Panel.



# 3. Wipe PES Directories

## > Delete Process Expert Directory

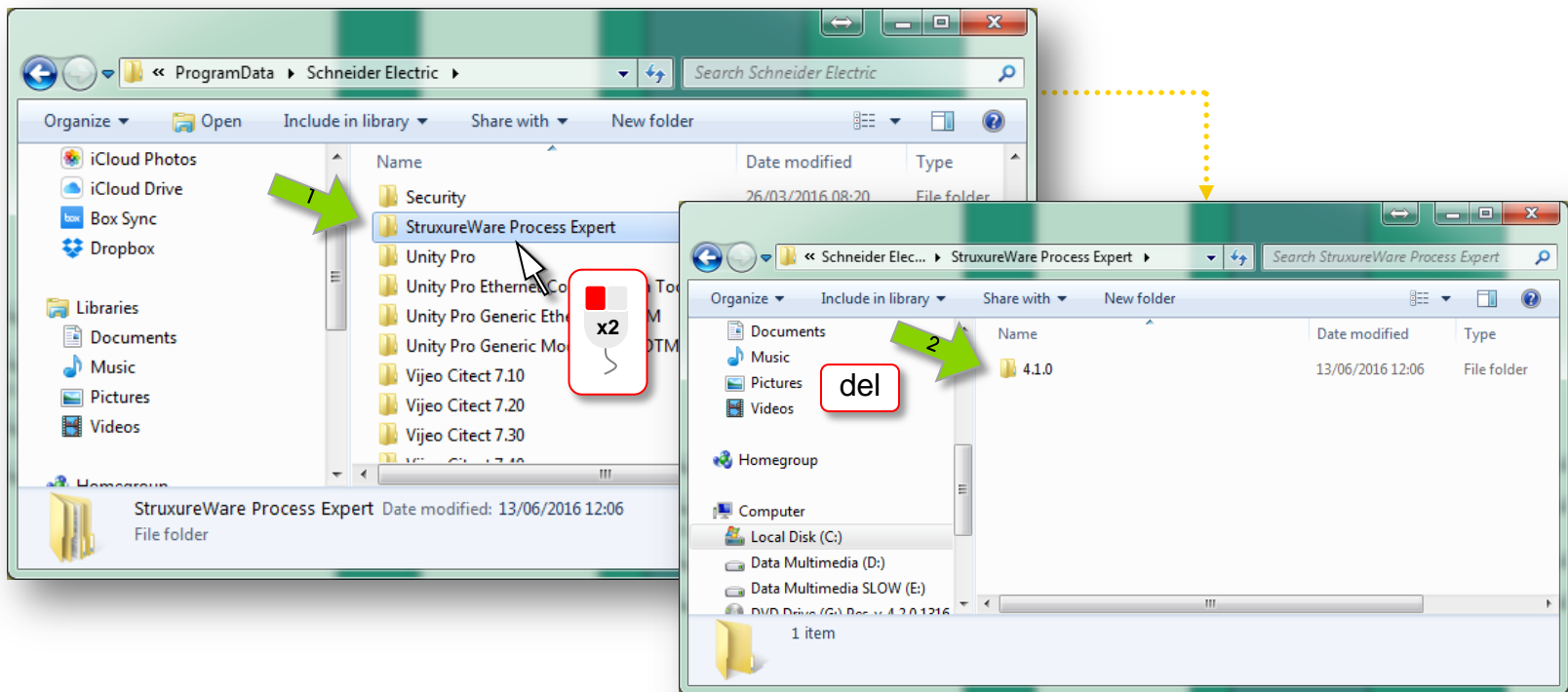
- > Navigate into [C:\ProgramData\Schneider Electric](#) and delete [Expert x.x](#) directory. This is where the database and source VM are located.



# 3. Wipe PES Directories

## > Delete Process Expert Directory

- > In the same [C:\ProgramData\Schneider Electric](#), if you do see [StruxureWare Process Expert](#), navigate inside and delete 4.x.x as well.

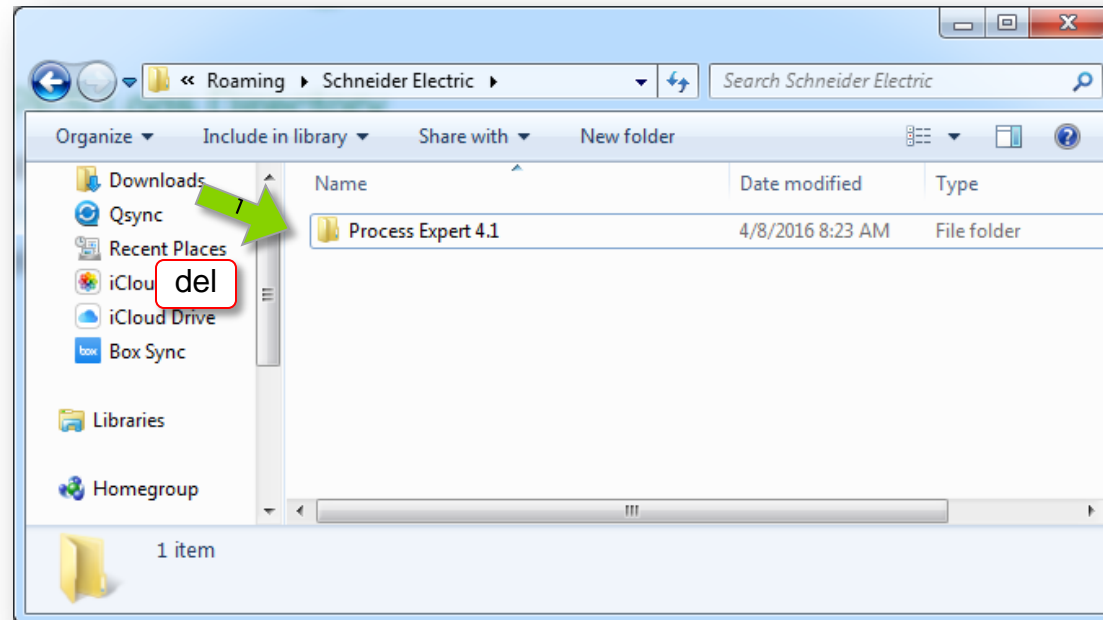


# 3. Wipe PES Directories

## > Delete PES Logs Directory

> Navigate into

<C:\Users\YourUserName\AppData\Roaming\Schneider Electric>  
and delete **Process Expert 4.x** directory.

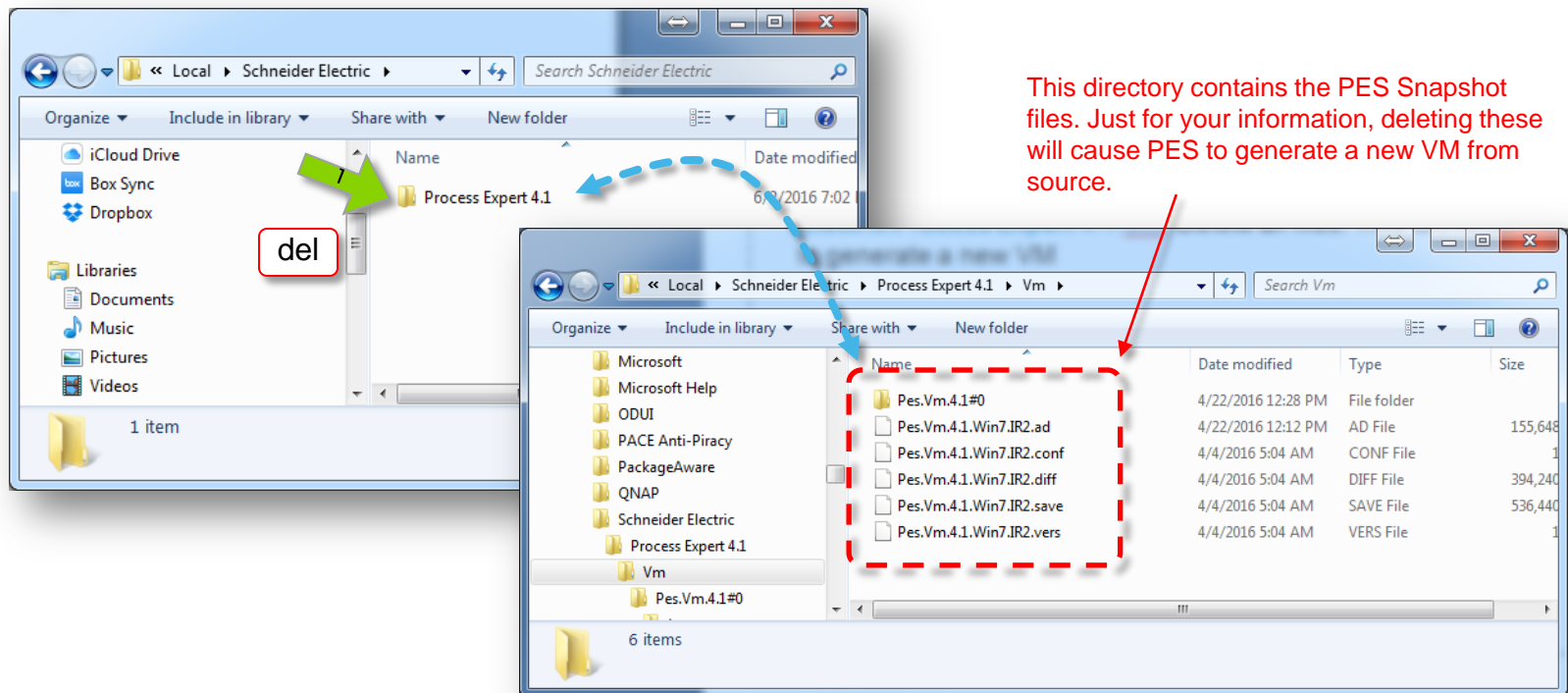


# 3. Wipe PES Directories

## > Delete PES Snapshot

> Navigate into

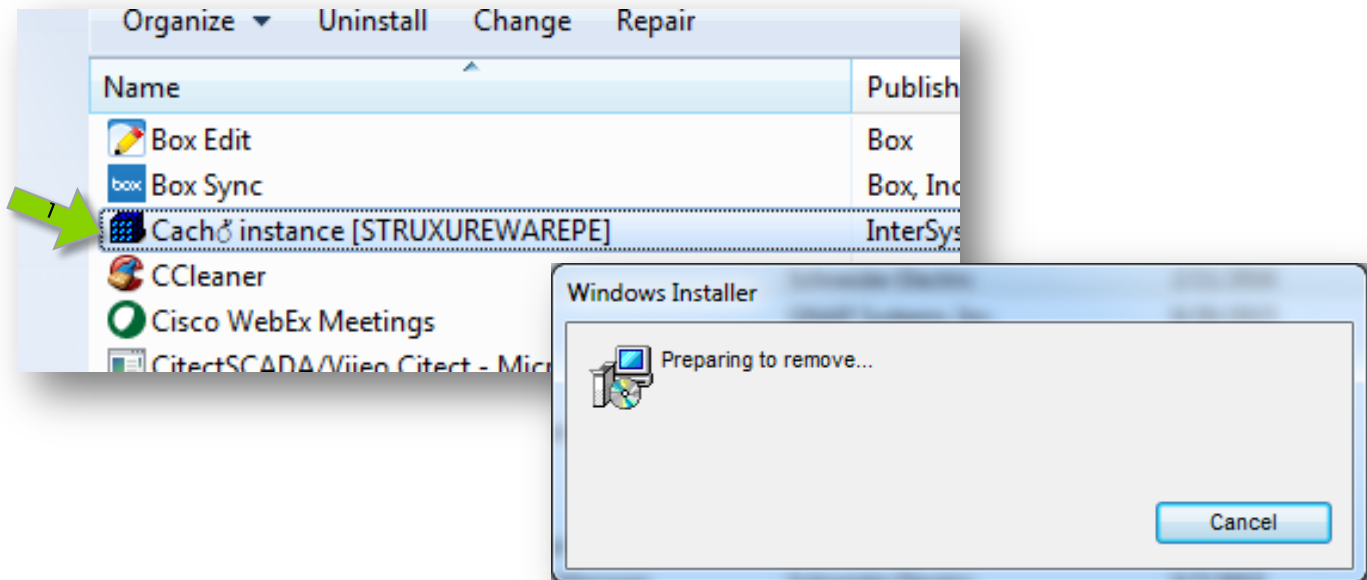
C:\Users\YourUserName\AppData\Local\Schneider Electric and delete Process Expert 4.x directory.



# 4. Uninstall Cache

> Activate Un-install

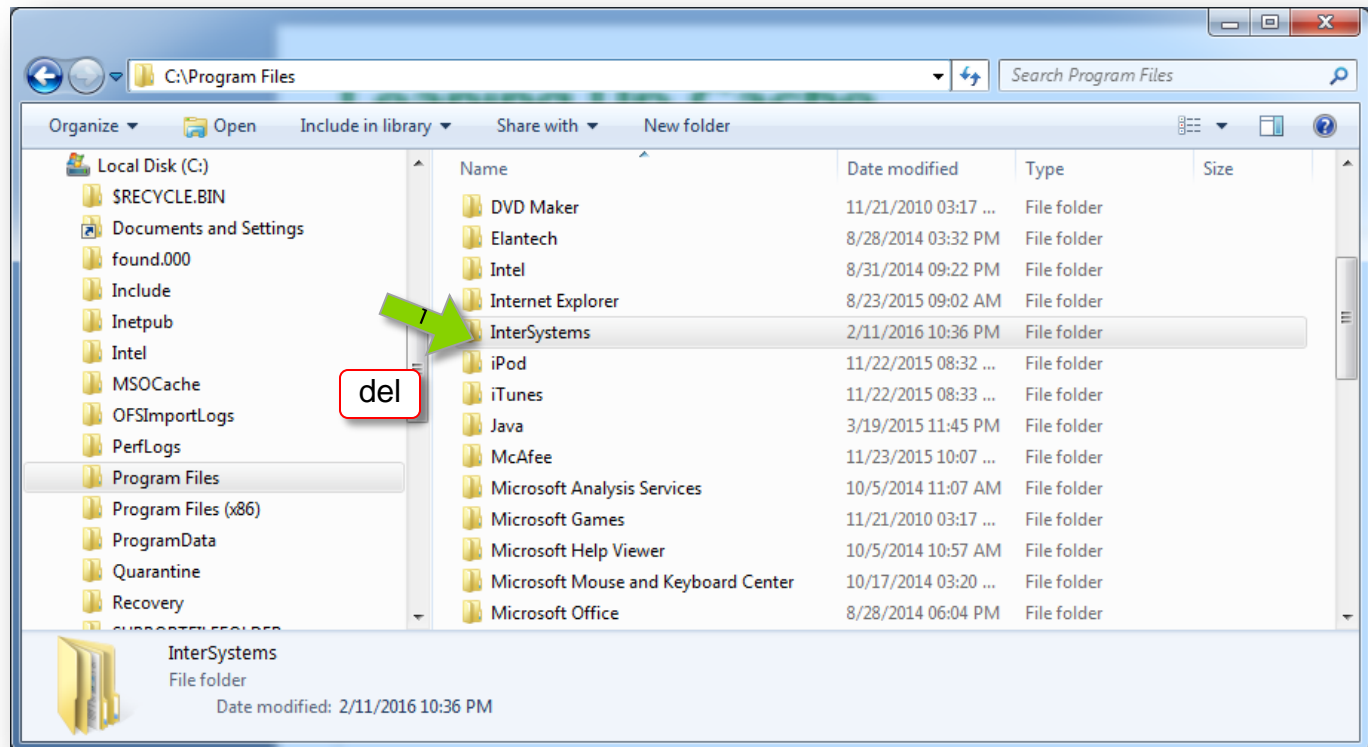
> Un-install Cache from Control Panel.



# 5. Wipe Cache Directory

## > Delete Cache Directory

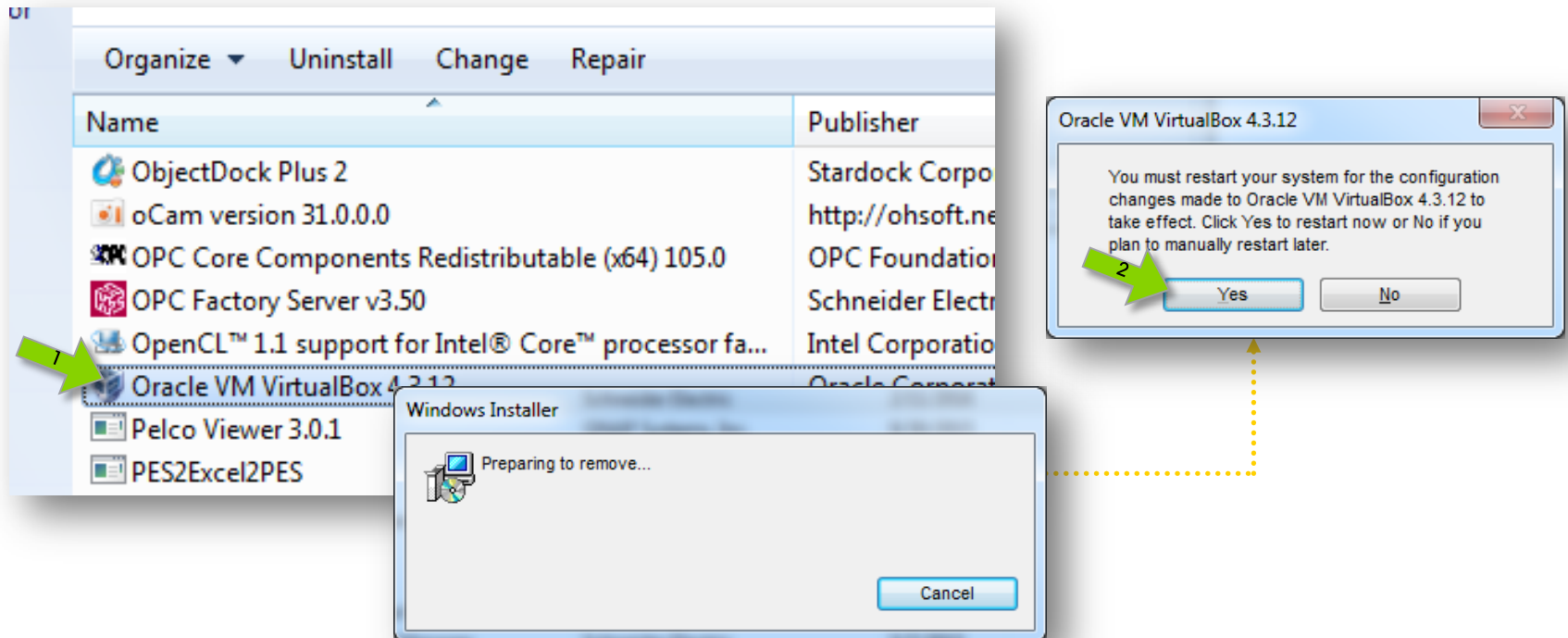
- > Navigate into **C:\Program Files** and delete **InterSystems** directory. This is where the cache data are located.



# 6. Uninstall Oracle VM

## > Activate Un-install

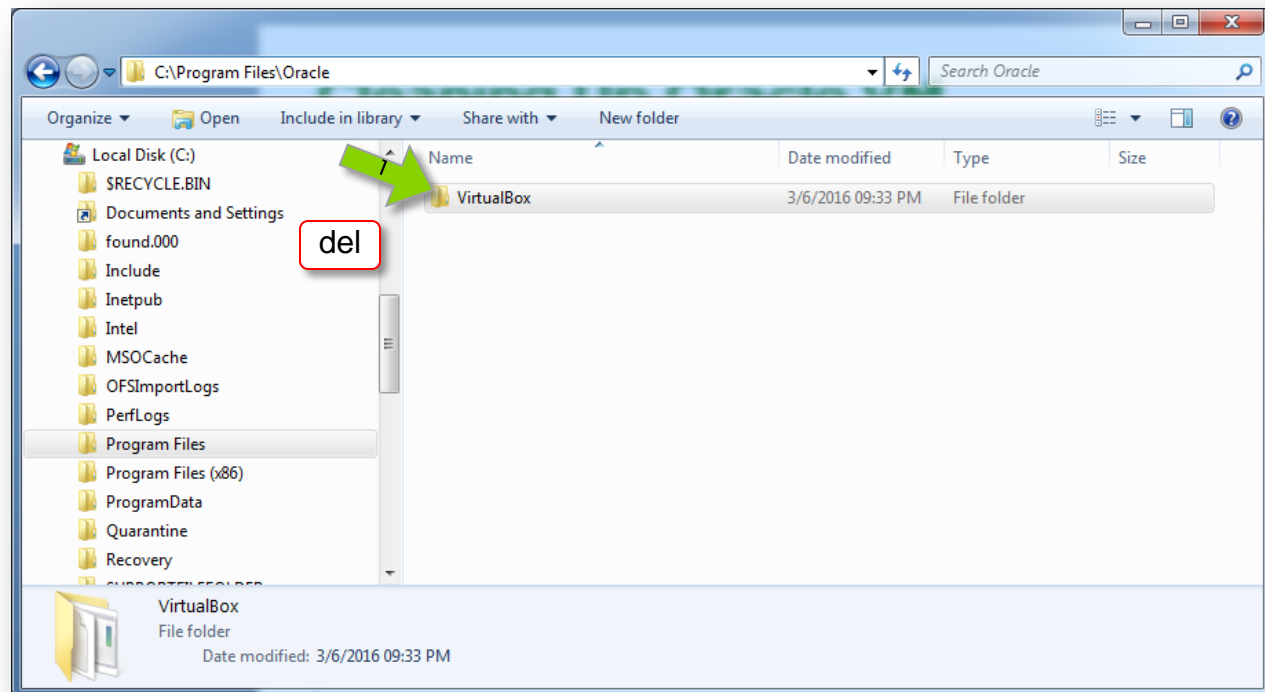
- > Un-install Oracle VM VirtualBox x.x.xx from Control Panel. Restart if necessary.



# 7. Wipe Oracle VM Directories

## > Delete Oracle VirtualBox Directory

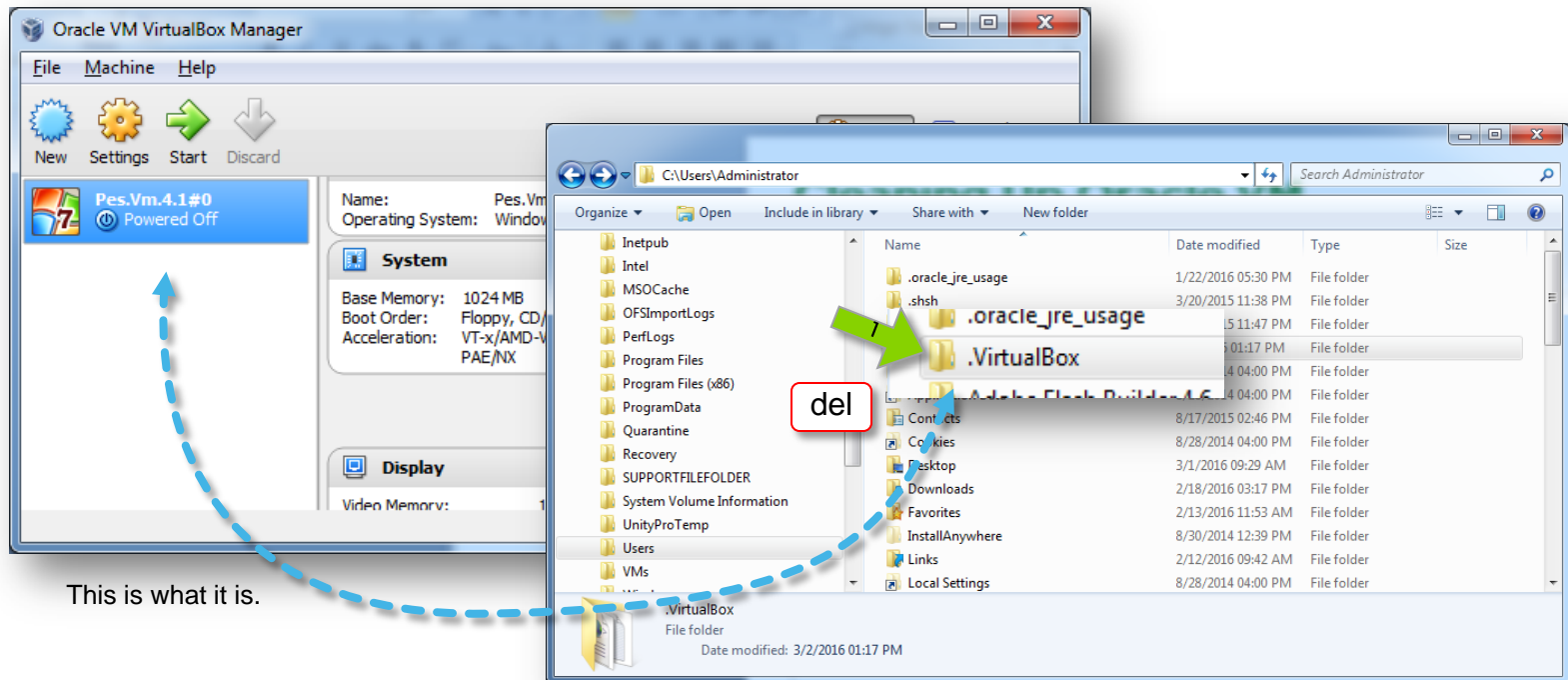
- > Navigate into <C:\Program Files\Oracle> and delete [.VirtualBox](#) directory. This is where some legacy executables will remain and need to be wiped out.



# 7. Wipe Oracle VM Directories

## > Delete Oracle Items Directory

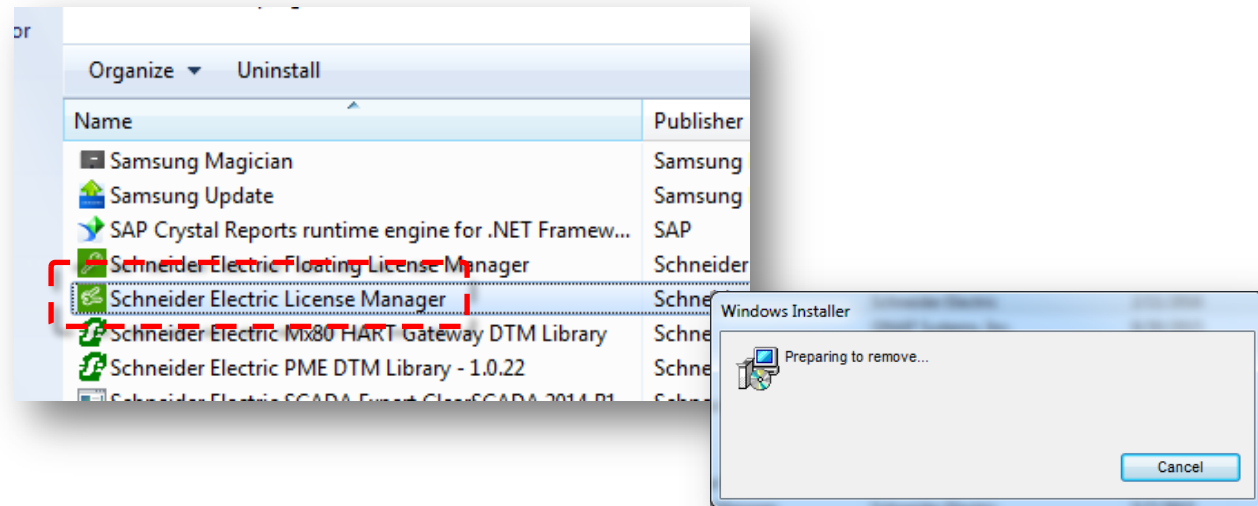
- > Navigate into `C:\Users\\(YourUserName\)` and delete `.VirtualBox` directory. This folder holds related files and links into `Oracle VM VirtualBox Manager`.



# 8. License Managers

## > Optional Step, Uninstall LM

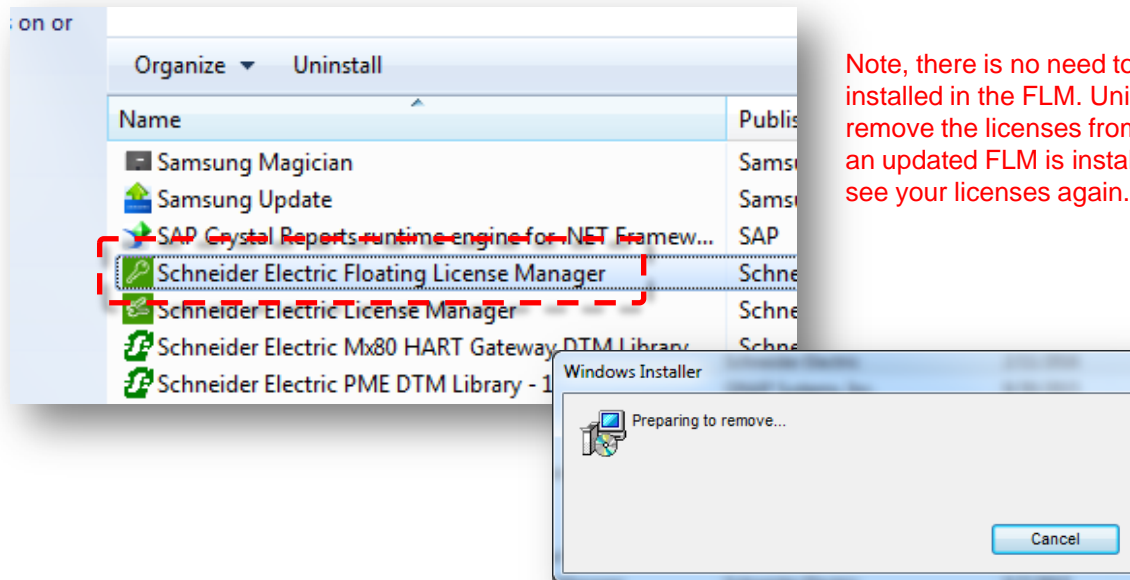
- > Depending, you may or may not need to uninstall **License Manager (LM)**.
  - Example: If you are installing a later version of **PES** that uses a later version of **LM**, it is recommended that you uninstall your **LM** and have **PES** setup install an update **LM**.



# 8. License Managers

## > Optional Step, Uninstall FLM

- > Depending, you may or may not need to uninstall **Floating License Manager (FLM)**.
  - Example: If you are installing a later version of **PES** that uses a later version of **FLM**, it is recommended that you uninstall your **FLM** and have **PES** setup install an update **FLM**.



Note, there is no need to return any licenses installed in the FLM. Uninstalling FLM does not remove the licenses from your system. When an updated FLM is installed, you will be able to see your licenses again.

Thank you!

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