

## Update : Decision to exit the APC Surge Protection Market

September 2023

Dear Schneider Electric Customer

Today, we want to inform you about a strategic decision that has been made regarding our product portfolio. After thorough analysis and careful consideration, we have decided to discontinue the production and sale of our APC Surge Protection products. This decision has been made to strategically focus on our core APC Back-UPS product families and to re-focus our future product roadmap on new and exciting product lines and applications.

This includes all product lines currently under the APC surge protector product line including:

- SurgeArrest Essential
- SurgeArrest Home/Office
- SurgeArrest Performance
- AV Surge Protectors
- ProtectNet
- Automatic Voltage Regulators (AVR)
- Pnote

**Please note that this announcement does not affect any Surge Protection Products from any other Schneider Electric Business Unit.**

On the next page you will find a breakdown of all the products impacted and their expected end of sale/end of commercialization date.

**Sales and Inventory Management:** Customers can continue to place orders until end of commercialization date or until last buy inventory is consumed (whichever comes first)

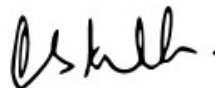
**Service and warranty policy:** We will continue to honor all accepted orders and our product warranty and guarantee commitments. The warranty policy varies by product, more details regarding warranty by product can be found at [www.apc.com](http://www.apc.com). We will ensure we have a limited quantity of units available to support up to 2 years of warranty claims post end of commercialization based on estimated failure rates. In the event of an in-warranty product failure, if no replacement units are available, we will arrange for the relevant refund to be made to the customer up to the value of the faulty item.

**Customer Support:** Our customer support team will continue to provide assistance to existing customers who may have inquiries, concerns, or require technical support. We are committed to ensuring a seamless experience during this transition period.

We want to emphasize that this decision is part of our broader strategy to drive innovation, improve efficiency, and deliver greater value to our customers. Your dedication and commitment to our company are invaluable, and we are confident that, together, we will navigate this transition successfully.



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## Discontinuation Timeline:

Wave	Commercial Reference	End of Commercialization
1	C20B	January 31 <sup>st</sup> 2024
1	G50B-20A2	January 31 <sup>st</sup> 2024
1	H10BLK	January 31 <sup>st</sup> 2024
1	H15BLK	January 31 <sup>st</sup> 2024
1	LN650-RS	January 31 <sup>st</sup> 2024
1	LS600-FR	January 31 <sup>st</sup> 2024
1	LSW1200-IN	January 31 <sup>st</sup> 2024
1	P11U2MP10	January 31 <sup>st</sup> 2024
1	P3U3B-CA	January 31 <sup>st</sup> 2024
1	P4V	January 31 <sup>st</sup> 2024

Wave	Commercial Reference	End of Commercialization
1	P8T3-CN	January 31 <sup>st</sup> 2024
1	PE6U2PE66	January 31 <sup>st</sup> 2024
1	PM1WU2-VN	January 31 <sup>st</sup> 2024
1	PM5B-RS	January 31 <sup>st</sup> 2024
1	PM5V-RS	January 31 <sup>st</sup> 2024
1	PM6-RS	January 31 <sup>st</sup> 2024
1	PM6U-RS	January 31 <sup>st</sup> 2024
1	PME1WB-RS	January 31 <sup>st</sup> 2024
1	PME5U2B-RS	January 31 <sup>st</sup> 2024
1	PNOTEPROC6	January 31 <sup>st</sup> 2024

Wave	Commercial Reference	End of Commercialization
2	G5BLK	February 29 <sup>th</sup> 2024
2	LE600	February 29 <sup>th</sup> 2024
2	LS595-RS	February 29 <sup>th</sup> 2024
2	P6GC	February 29 <sup>th</sup> 2024
2	P7GB	February 29 <sup>th</sup> 2024
2	PDIY7	February 29 <sup>th</sup> 2024
2	PM1WB-RS	February 29 <sup>th</sup> 2024
2	PM1W-RS	February 29 <sup>th</sup> 2024
2	PM5U-RS	February 29 <sup>th</sup> 2024

Wave	Commercial Reference	End of Commercialization
2	PME1WU2B-RS	February 29 <sup>th</sup> 2024
2	PME5B-RS	February 29 <sup>th</sup> 2024
2	PMH63VT-FR	February 29 <sup>th</sup> 2024
2	PMS53U-TH	February 29 <sup>th</sup> 2024
2	PMS63-TH	February 29 <sup>th</sup> 2024
2	PMS63U-TH	February 29 <sup>th</sup> 2024
2	PRM4	February 29 <sup>th</sup> 2024
2	PS9-DTE	February 29 <sup>th</sup> 2024
2	PTEL2	February 29 <sup>th</sup> 2024

Wave	Commercial Reference	End of Commercialization
3	AP9869	April 30 <sup>th</sup> 2024
3	C2	April 30 <sup>th</sup> 2024
3	LE1200	April 30 <sup>th</sup> 2024
3	LE1200I	April 30 <sup>th</sup> 2024
3	LE600I	April 30 <sup>th</sup> 2024
3	LS1000-FR	April 30 <sup>th</sup> 2024
3	LS1000-MS	April 30 <sup>th</sup> 2024
3	LS1000-RS	April 30 <sup>th</sup> 2024
3	LS1000S-TH	April 30 <sup>th</sup> 2024
3	LS1200-LM60	April 30 <sup>th</sup> 2024
3	LS1500-FR	April 30 <sup>th</sup> 2024
3	LS1500-MS	April 30 <sup>th</sup> 2024
3	LS1500-RS	April 30 <sup>th</sup> 2024
3	LS1500S-TH	April 30 <sup>th</sup> 2024

Wave	Commercial Reference	End of Commercialization
3	PH12	April 30 <sup>th</sup> 2024
3	PH12U2	April 30 <sup>th</sup> 2024
3	PH12U2W	April 30 <sup>th</sup> 2024
3	PH12W	April 30 <sup>th</sup> 2024
3	PH8	April 30 <sup>th</sup> 2024
3	PH8U2	April 30 <sup>th</sup> 2024
3	PH8U2W	April 30 <sup>th</sup> 2024
3	PH8W	April 30 <sup>th</sup> 2024
3	PL5B-DE	April 30 <sup>th</sup> 2024
3	PL8VT3-DE	April 30 <sup>th</sup> 2024
3	PM1WB-GR	April 30 <sup>th</sup> 2024
3	PM1W-FR	April 30 <sup>th</sup> 2024
3	PM1W-GR	April 30 <sup>th</sup> 2024
3	PM1W-IT	April 30 <sup>th</sup> 2024

3	LS600-LM60	April 30 <sup>th</sup> 2024
3	LS600S-TH	April 30 <sup>th</sup> 2024
3	LSW1200-IND	April 30 <sup>th</sup> 2024
3	LSW2000-IND	April 30 <sup>th</sup> 2024
3	LSW500-IND	April 30 <sup>th</sup> 2024
3	LSW800-IND	April 30 <sup>th</sup> 2024
3	NET7	April 30 <sup>th</sup> 2024
3	NET8RMIB-AZ	April 30 <sup>th</sup> 2024
3	NET9RMBLK	April 30 <sup>th</sup> 2024
3	P10U2	April 30 <sup>th</sup> 2024
3	P11U2	April 30 <sup>th</sup> 2024
3	P11VNT3	April 30 <sup>th</sup> 2024
3	P11VT3	April 30 <sup>th</sup> 2024
3	P12U2	April 30 <sup>th</sup> 2024
3	P3U3	April 30 <sup>th</sup> 2024
3	P3U3B	April 30 <sup>th</sup> 2024
3	P43B-RS	April 30 <sup>th</sup> 2024
3	P4GC	April 30 <sup>th</sup> 2024
3	P5B3-KR	April 30 <sup>th</sup> 2024
3	P5B-SA	April 30 <sup>th</sup> 2024
3	P6B	April 30 <sup>th</sup> 2024
3	P6B-LM	April 30 <sup>th</sup> 2024
3	P6U4	April 30 <sup>th</sup> 2024
3	P6W	April 30 <sup>th</sup> 2024
3	P6WU2	April 30 <sup>th</sup> 2024
3	P7T10	April 30 <sup>th</sup> 2024
3	P8GT	April 30 <sup>th</sup> 2024
3	P8T3	April 30 <sup>th</sup> 2024
3	P8U2	April 30 <sup>th</sup> 2024
3	P8VT3	April 30 <sup>th</sup> 2024
3	PDIY8	April 30 <sup>th</sup> 2024
3	PE3WU3	April 30 <sup>th</sup> 2024
3	PE4WRU3	April 30 <sup>th</sup> 2024
3	PE610	April 30 <sup>th</sup> 2024
3	PE615	April 30 <sup>th</sup> 2024
3	PE625	April 30 <sup>th</sup> 2024
3	PE63	April 30 <sup>th</sup> 2024
3	PE63DP	April 30 <sup>th</sup> 2024
3	PE64U2WGDP	April 30 <sup>th</sup> 2024
3	PE66	April 30 <sup>th</sup> 2024
3	PE665WGMP0	April 30 <sup>th</sup> 2024
3	PE66DP	April 30 <sup>th</sup> 2024

3	PM1WU2-FR	April 30 <sup>th</sup> 2024
3	PM1WU2-GR	April 30 <sup>th</sup> 2024
3	PM1WU2-IT	April 30 <sup>th</sup> 2024
3	PM1W-UK	April 30 <sup>th</sup> 2024
3	PM1W-VN	April 30 <sup>th</sup> 2024
3	PM53U-VN	April 30 <sup>th</sup> 2024
3	PM53-VN	April 30 <sup>th</sup> 2024
3	PM5-FR	April 30 <sup>th</sup> 2024
3	PM5-GR	April 30 <sup>th</sup> 2024
3	PM5-IT	April 30 <sup>th</sup> 2024
3	PM5-RS	April 30 <sup>th</sup> 2024
3	PM5T-FR	April 30 <sup>th</sup> 2024
3	PM5T-GR	April 30 <sup>th</sup> 2024
3	PM5T-UK	April 30 <sup>th</sup> 2024
3	PM5U-FR	April 30 <sup>th</sup> 2024
3	PM5U-GR	April 30 <sup>th</sup> 2024
3	PM5-UK	April 30 <sup>th</sup> 2024
3	PM5U-UK	April 30 <sup>th</sup> 2024
3	PM5V-FR	April 30 <sup>th</sup> 2024
3	PM63U-VN	April 30 <sup>th</sup> 2024
3	PM63-VN	April 30 <sup>th</sup> 2024
3	PM6-FR	April 30 <sup>th</sup> 2024
3	PM6-GR	April 30 <sup>th</sup> 2024
3	PM6U-FR	April 30 <sup>th</sup> 2024
3	PM6U-GR	April 30 <sup>th</sup> 2024
3	PM6-UK	April 30 <sup>th</sup> 2024
3	PM6U-UK	April 30 <sup>th</sup> 2024
3	PM8-FR	April 30 <sup>th</sup> 2024
3	PM8-GR	April 30 <sup>th</sup> 2024
3	PM8-RS	April 30 <sup>th</sup> 2024
3	PM8-UK	April 30 <sup>th</sup> 2024
3	PMA1WG-TR	April 30 <sup>th</sup> 2024
3	PME1WB-GR	April 30 <sup>th</sup> 2024
3	PME1WB-MS	April 30 <sup>th</sup> 2024
3	PME1WU2B-GR	April 30 <sup>th</sup> 2024
3	PME1WU2B-MS	April 30 <sup>th</sup> 2024
3	PME5B-GR	April 30 <sup>th</sup> 2024
3	PME5B-MS	April 30 <sup>th</sup> 2024
3	PME5U2B-GR	April 30 <sup>th</sup> 2024
3	PME5U2B-MS	April 30 <sup>th</sup> 2024
3	PME6B-UK	April 30 <sup>th</sup> 2024
3	PME6U2B-UK	April 30 <sup>th</sup> 2024

3	PE66W	April 30 <sup>th</sup> 2024
3	PE66WG	April 30 <sup>th</sup> 2024
3	PE6RU3	April 30 <sup>th</sup> 2024
3	PE6RU3W	April 30 <sup>th</sup> 2024
3	PE6T	April 30 <sup>th</sup> 2024
3	PE6U2	April 30 <sup>th</sup> 2024
3	PE6U21	April 30 <sup>th</sup> 2024
3	PE6U21W	April 30 <sup>th</sup> 2024
3	PE6U4	April 30 <sup>th</sup> 2024
3	PE6U4W	April 30 <sup>th</sup> 2024
3	PE6WU2	April 30 <sup>th</sup> 2024
3	PE76	April 30 <sup>th</sup> 2024
3	PE76W	April 30 <sup>th</sup> 2024
3	PE76WG	April 30 <sup>th</sup> 2024
3	PER7T	April 30 <sup>th</sup> 2024

3	PMEA5B-TR	April 30 <sup>th</sup> 2024
3	PMF83VT-FR	April 30 <sup>th</sup> 2024
3	PMF83VT-GR	April 30 <sup>th</sup> 2024
3	PMF83VT-IT	April 30 <sup>th</sup> 2024
3	PMF83VT-RS	April 30 <sup>th</sup> 2024
3	PMF83VT-UK	April 30 <sup>th</sup> 2024
3	PMS53-TH	April 30 <sup>th</sup> 2024
3	PNET1GB	April 30 <sup>th</sup> 2024
3	PNETR6	April 30 <sup>th</sup> 2024
3	PRM24	April 30 <sup>th</sup> 2024
3	PRMLB	April 30 <sup>th</sup> 2024
3	PTEL2R	April 30 <sup>th</sup> 2024
3	PVR	April 30 <sup>th</sup> 2024
3	PZ42I-GR	April 30 <sup>th</sup> 2024
3	PZ42IZ-GR	April 30 <sup>th</sup> 2024