

April 29, 2019

RE: CM4000T Product Withdrawal Notice

After a long and successful sales history, Schneider Electric will withdraw CM4000T power quality meters from the market at the end of the year. The recommended replacement for CM4000T will be the new PowerLogic™ ION9000T power quality meter. Details on this new offer will be provided soon. Like the ION9000, the ION9000T is designed with unparalleled innovation to provide the best in class accuracy, connectivity, flexibility, compliance, and analysis. In addition, the ION9000T will feature a 10 Mhz sampling rate for high speed impulsive transient detection, twice the sampling rate of CM4000T.

Orders for CM4000T will be accepted through December, however commercialization may end much sooner due to a diminishing supply of components. Regardless, no CM4000Ts will be sold after December 31, 2019. CM4000Ts will be serviced / repaired for a period of 5 years after the end of commercialization if components are available, otherwise CM4000Ts will be replaced by ION9000T meters. Technical support will continue indefinitely, as well as continued support in Schneider Electric's power monitoring software.

Please contact your Schneider Electric sales representative to begin planning the transition to ION9000T. The ION9000 and ION9000T are physically interchangeable, making the option for high speed transient detection easier than ever.

Like ION9000, the ION9000T is third-party certified at Class 0.1S, making both the most accurate panel mount power meters in existence today, unlocking significant new energy savings for an innovative competitive edge. Their robust design and selection of high precision components (-25 to +70C and 3000m) are ideal for even the most demanding environments.

Both meters provide the modularity for the rapidly changing IoT enabled electrical network. The flexibility of common components, I/O expansion modules, and customizable expansion are critical for expanding networks. Full easy-to-read PQ analysis according to EN50160 and IEEE519 standards available on a web browser and patented ION™ programmability, allows users to adapt their power management capabilities as their networks become more dynamic.

To learn more about the ION9000, visit www.schneider-electric.us/ION9000. Stay tuned for details on ION9000T.

Need help?

For questions or to place an order for ION and PowerLogic™ meters U.S. customers can contact their local Business Development Specialist, Customer Support 888-778-2733, or e-mail ccc@schneider-electric.com.

Thank you.
Your Power and Energy Management Team

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