

Smart-UPS Ultra 2.2 & 3kVA UPS Firmware Update Using the Network Management Card



User Guide

May 2026

System Requirements

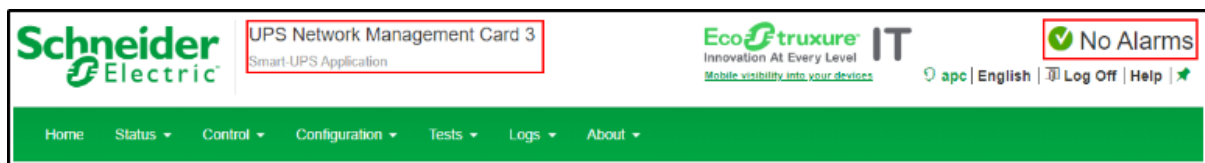
Supported web browsers:

- Microsoft® Internet Explorer® (IE) 8.x or higher, with compatibility view turned on
- The latest release of Microsoft® Edge®
- The latest releases of Mozilla® Firefox® or Google® Chrome®
- UPS Network Management Card 2 (AP9630, AP9630CH, AP9631, AP9631CH, or embedded NMC2) with SUMX application firmware v6.4.0 or higher
- UPS Network Management Card 3 (AP9640, AP9641, AP9643, or embedded NMC3) with SU application firmware 1.0 or higher

Firmware Update Process: Step-by-Step Walkthrough

Step 1

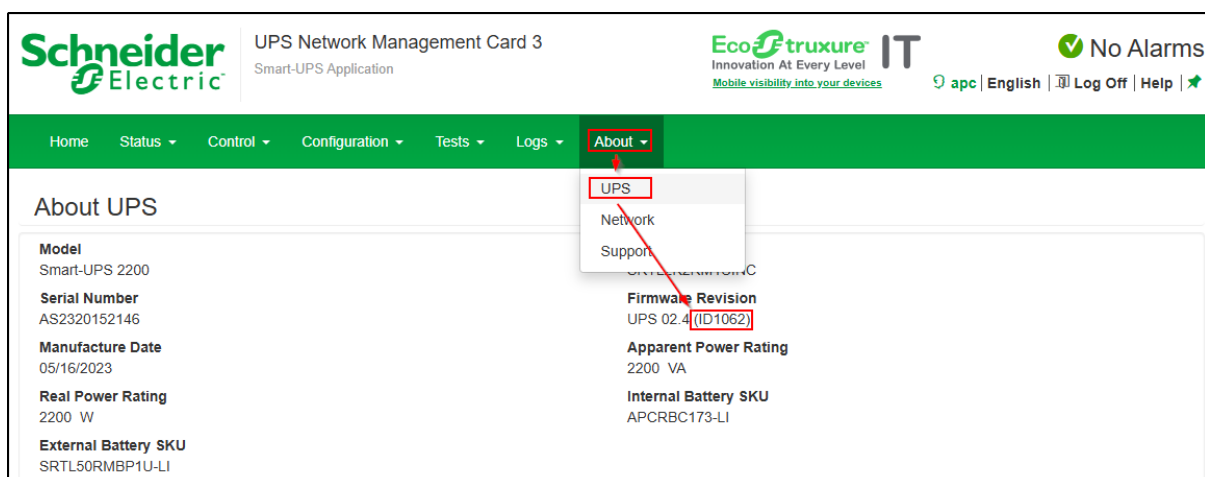
Log in to the Network Management Card (NMC) web interface and ensure there are no alarms:



Step 2:

Identify the correct UPS firmware file:

- From the NMC web interface choose “About”, then “UPS”.
- Identify the UPS ID.
- The UPS ID determines which firmware file must be used for the update.
- For example:
 - For a UPS with ID **1062** the correct firmware file is SRT**1062**UPS_10-1.enc.
 - For a UPS with ID **1034** the correct firmware file is SRT**1034**UPS_10-1.enc.



Step 3

Select and download the firmware file for your UPS from the options below:

UPS Series	UPS ID	Firmware File	Release Notes
SRTL	1034	Download SRTL1034UPS_10-1.enc	View release notes
SRTL	1062	Download SRTL1062UPS_10.1.enc	View release notes

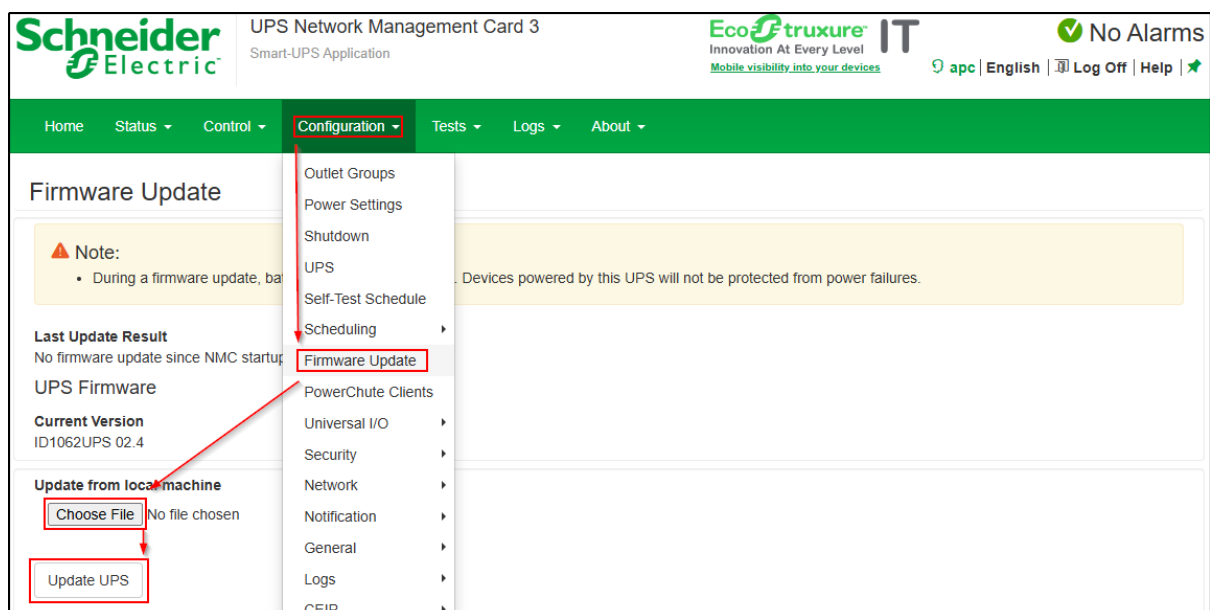
Note: Ensure the UPS ID matches your device before downloading. If the incorrect file is used, the update will be refused and will need to be restarted using the correct file.

Step 4

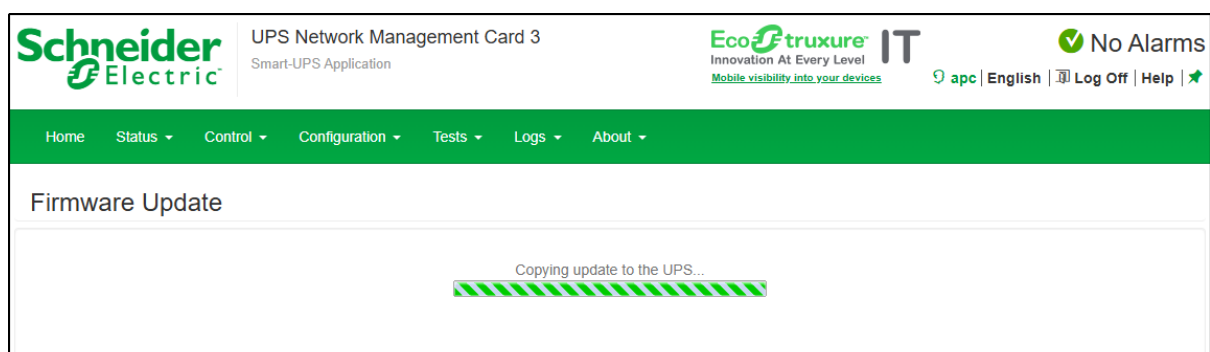
Important: During a firmware update, battery backup is unavailable. Devices powered by this UPS will not be protected from power failures.

Navigate to the "Configuration" Menu, select "Firmware Update", then use the "Choose File" button to browse for the correct ".enc" firmware file downloaded in Step 3.

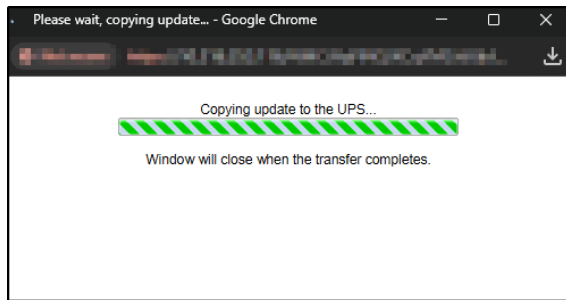
Once the correct firmware file has been selected, click the "Update UPS" button to begin the update process.



The NMC web interface will automatically refresh to indicate that the update is in progress:



A new window will open to indicate that the update is in progress. Do not close this window manually – it will close automatically when the file transfer is complete:



Step 5

Once the update has completed, verify that the UPS firmware has been updated.

- From the NMC web interface choose “About”, then “UPS”:

A screenshot of the Schneider Electric UPS Network Management Card 3 web interface. The page has a green header with the Schneider Electric logo, 'UPS Network Management Card 3', 'Smart-UPS Application', 'EcoStruxure IT' logo, and 'No Alarms' status. A green navigation bar contains links: Home, Status, Control, Configuration, Tests, Logs, and About. The 'About UPS' section is active, displaying a table of UPS details. The 'Firmware Revision' entry is highlighted with a red box, showing 'UPS 10.1 (ID1062)'.

Model	Smart-UPS 2200	SKU	SRTL2K2RM1UINC
Serial Number	AS2320152146	Firmware Revision	UPS 10.1 (ID1062)
Manufacture Date	05/16/2023	Apparent Power Rating	2200 VA
Real Power Rating	2200 W	Internal Battery SKU	APCRBC173-LI
External Battery SKU	SRTL50RMBP1U-LI		